

Health Sciences Association of Saskatchewan

2015 Provincial Survey

Project Methodology

- Telephone survey of 1043 Saskatchewan residents
- Margin of Error of **+/-3%** to 95% Confidence Level
- Survey calls from August 11-31, 2015
- Data weighted by Age and Gender

Project Highlights

- **Health Care** identified as the most important top-of-mind issue (**28.2%**), followed by the **Economy/Jobs** (**18.2%**)
- The Top Five most important issues identified by respondents:

Issue	Percentage Choosing Issue
Health Care	28.2%
Economy/Jobs	18.2%
Lower Oil Prices	5.9%
Education	4.2%
Infrastructure	3.7%

Project Highlights

- The Top Five issues facing Saskatchewan **health care** were identified by respondents as:

Issue	Percentage Choosing Issue
Access to Services	21.3%
Waiting Lists	18.9%
Too Few Doctors	18.8%
Seniors Care	6.0%
Rising Patient Costs	4.8%

Project Highlights

- When asked to rate different aspects of Saskatchewan health care on a ten-point scale, less than half of the survey respondents provided a High Rating (8-10) for each of the aspects tested:

Health Care Issue Rated	Percentage Rating High (8-10) on Ten-Point Scale
Access to Health Care Services	44.9%
Quality of Health Care Services	38.5%
Local Health Region's Delivery of Services	36.9%
Health Care System Efficiency	27.1%

Project Highlights

- When asked to rate different aspects of Saskatchewan health care, respondents provided the following **Mean Ratings** (average numerical score on a ten-point scale):

Health Care Issue Rated	Mean Rating
Access to Health Care Services	6.83
Quality of Health Care Services	6.76
Local Health Region's Delivery of Services	6.52
Health Care System Efficiency	6.23

Project Highlights

- When asked to rate their **confidence** in whether these different aspects of health care are **improving**, fewer than one-third of survey respondents rated their confidence High (8-10):

Health Care Issue Rated	Percentage Rating Confidence High (8-10)
Quality of Health Care Improving	27.3%
Access to Health Care Services Improving	25.5%
Local Health Region's Delivery of Services Improving	24.6%
Health Care Efficiency Improving	20.3%

Project Highlights

- When asked to rate their **confidence** in whether these different aspects of health care are **improving**, respondents provided the following **Mean Ratings** (average numerical score):

Health Care Issue Rated	Mean Rating
Quality of Health Care Improving	5.99
Access to Health Care Services Improving	5.84
Local Health Region's Delivery of Services Improving	5.77
Health Care Efficiency Improving	5.63

Project Highlights

- When rating their **confidence** in health care professions, six of the top ten rated by respondents are represented by **Health Sciences***:

Health Care Profession	Percentage Rating Confidence High (8-10 Rating on Ten-Point Scale)
Paramedics*	65.7%
Registered Nurses	62.5%
Licensed Practical Nurses	54.5%
Physical Therapists*	52.6%
Physicians	52.4%
Hospital Pharmacists*	52.1%
Physician Specialists	47.3%
Speech Language Pathologists*	35.6%
Respiratory Therapists*	35.3%
Dietitians*	35.1%

Project Highlights

- When rating their **confidence** in health care professions, six of the top ten rated by respondents are represented by **Health Sciences***:

Health Care Profession	Mean Rating
Paramedics*	8.03
Registered Nurses	7.61
Licensed Practical Nurses	7.52
Hospital Pharmacists*	7.51
Physical Therapists*	7.36
Physicians	7.14
Respiratory Therapists*	7.01
Perfusionists*	6.99
Physician Specialists	6.97
Speech Language Pathologists*	6.93

Project Highlights

- 55% of all survey respondents confirmed that in the past twelve months they or a member of their immediate family had required *“the services of a Health Sciences professional from the public health care system”*
- Nearly one-quarter of these respondents (23.3%) said they waited from **one to six months** to access the health care services they required; while another 6.1% reported that they had to wait **six to twelve months** for these health care services
- Once they did access the services they required, 14.5% reported that they were unable to receive enough health care treatment, at the appropriate frequency, to solve their health care problem (10.4% “No”; 4.1% “Problem ongoing”)

Project Highlights

- There was strong Public support for a number of statements about the current health care system (Percentages represent *Strongly Agree* plus *Agree*):

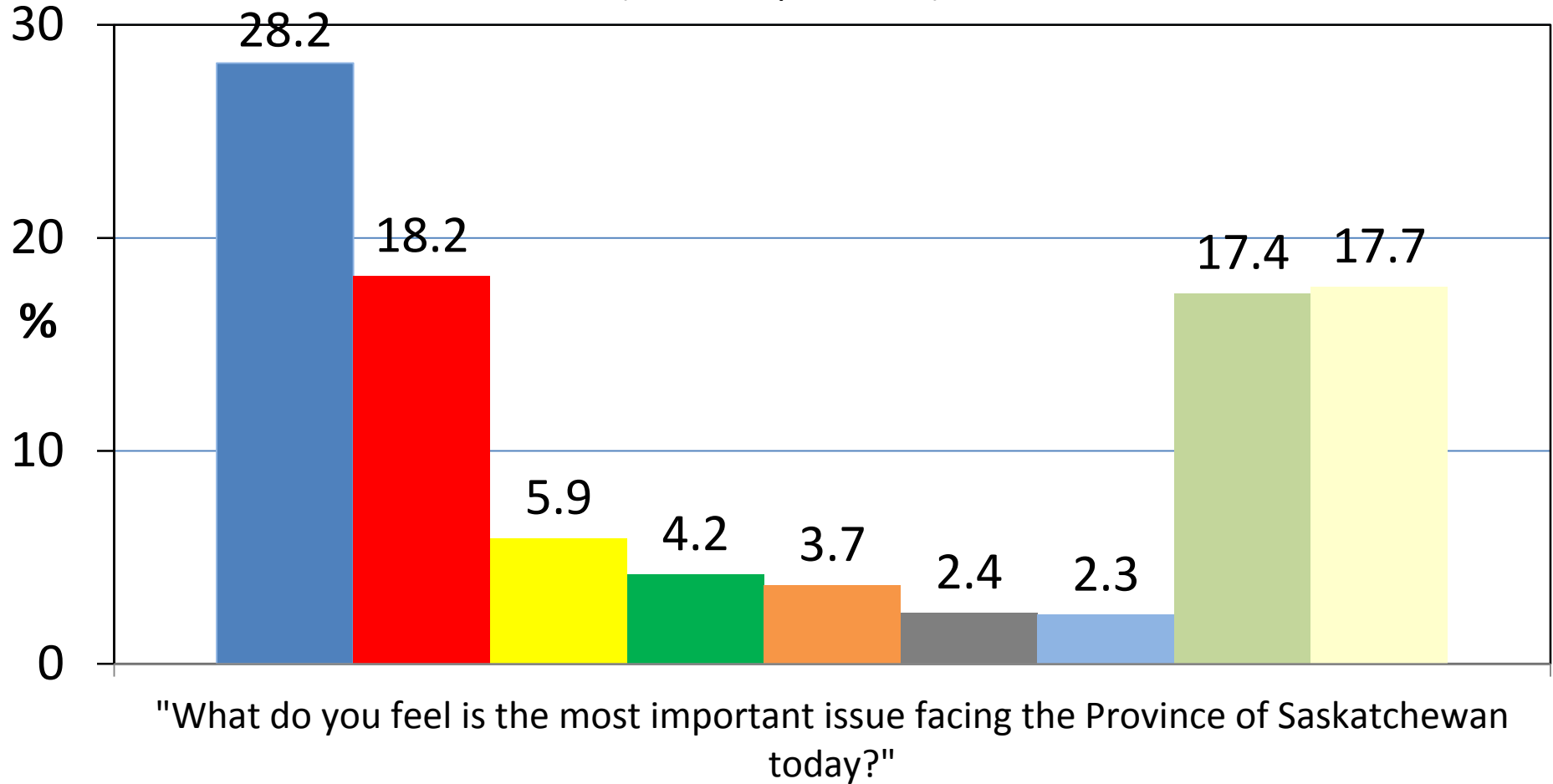
Statement	Agree
“The Health Sciences Association of Saskatchewan claims many of its specialized health care professions are chronically under-staffed in Saskatchewan health regions, and that this under-staffing has hurt access to health care services.”	83.3%
“Doctors and nurses are important members of the health care provider team, but the team as a whole cannot function, without the skills of many other specialized health care professionals.”	97.9%
“While the number of physicians and nurses have increased in Saskatchewan in recent years, staffing levels for other specialized health care professionals haven’t changed, and it’s time to fix this problem”	88.8%

Project Highlights

Statement	Agree
“Saskatchewan health care could provide more people with better access to vital services by encouraging more people to see specialized health care professionals other than doctors and nurses for certain needs”	87.1%
“Saskatchewan cannot hope to attract more specialized health care professionals to expand its health care services unless it offers competitive wages and working conditions for all professionals.”	90.3%
“Saskatchewan health care employers have chosen to under-staff specialized health care professionals in order to control their budgets. This trend has meant growing waiting lists for many important health care services and unsafe access levels for others”.	80.1%

Most Important Issue

(1043 Respondents)



Health Care

Economy/Jobs

Oil Prices

Education

Infrastructure

Government

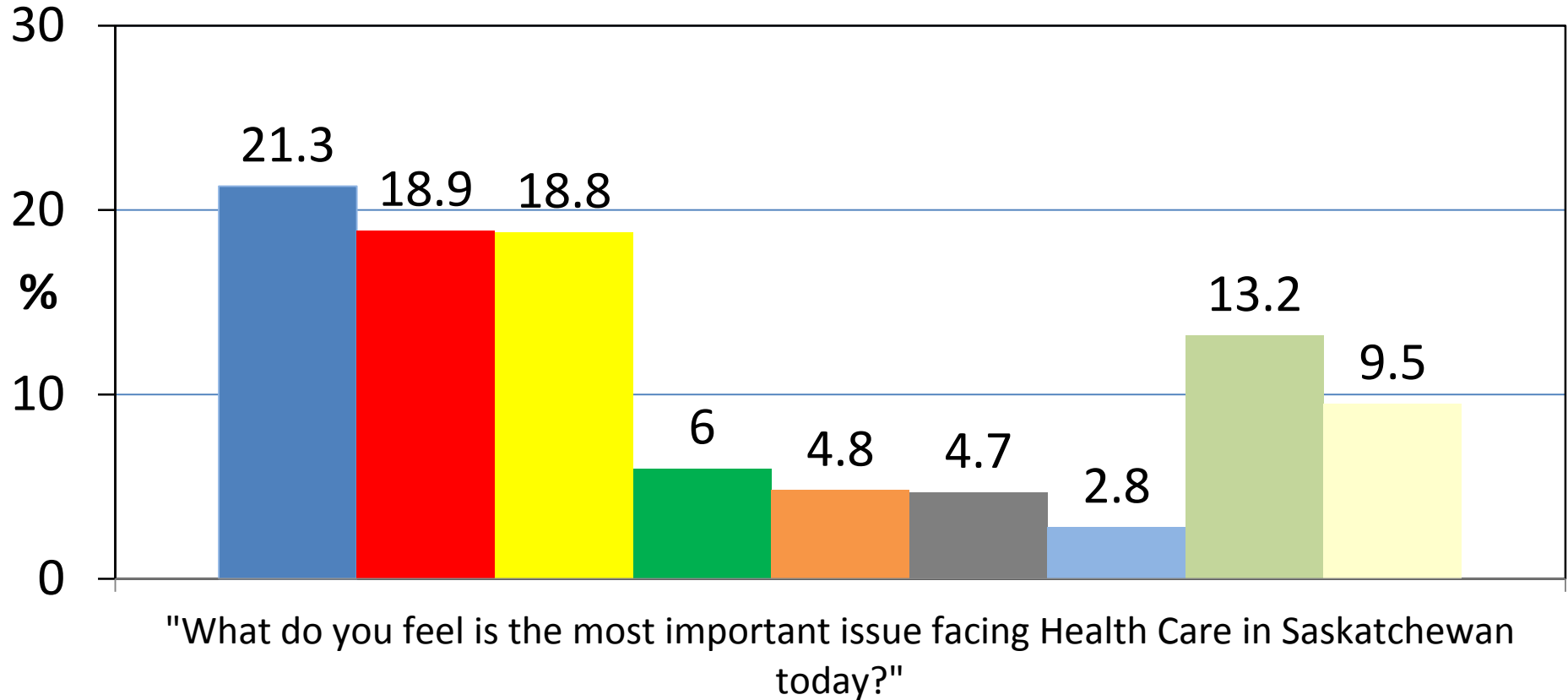
Aging Population

Other

Don't Know Refused

Most Important Health Care Issue

(1043 Respondents)



■ Access to Services

■ Waiting Lists

■ Too Few Doctors

■ Seniors Care

■ Rising Patient Costs

■ Lack of Public Money

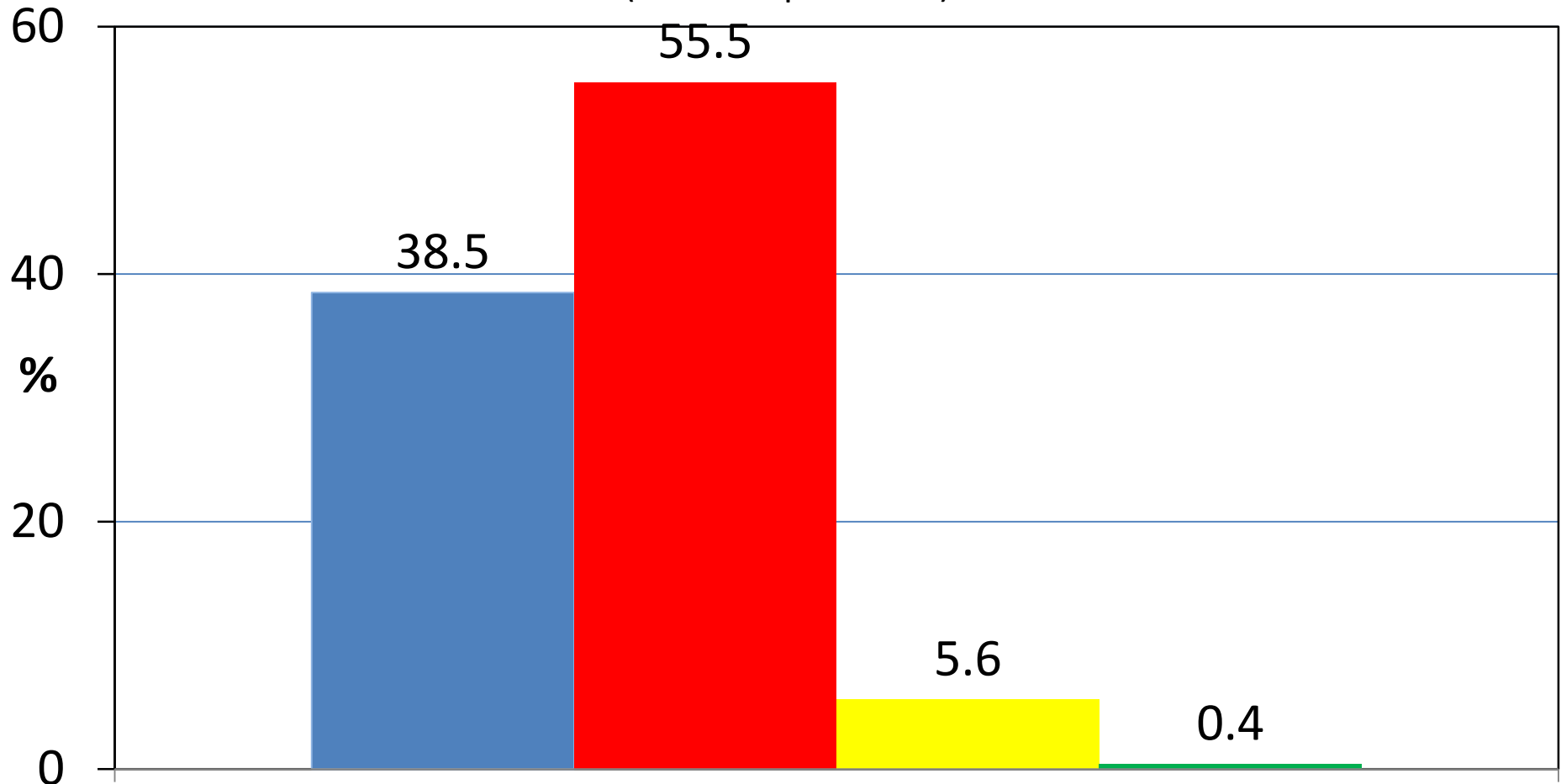
■ Poor Quality

■ Other

■ Don't Know/Refused

Rating Quality of Health Care

(1043 Respondents)



"...How would you rate the Quality of Health Care available in Saskatchewan today?"

■ High (8-10)

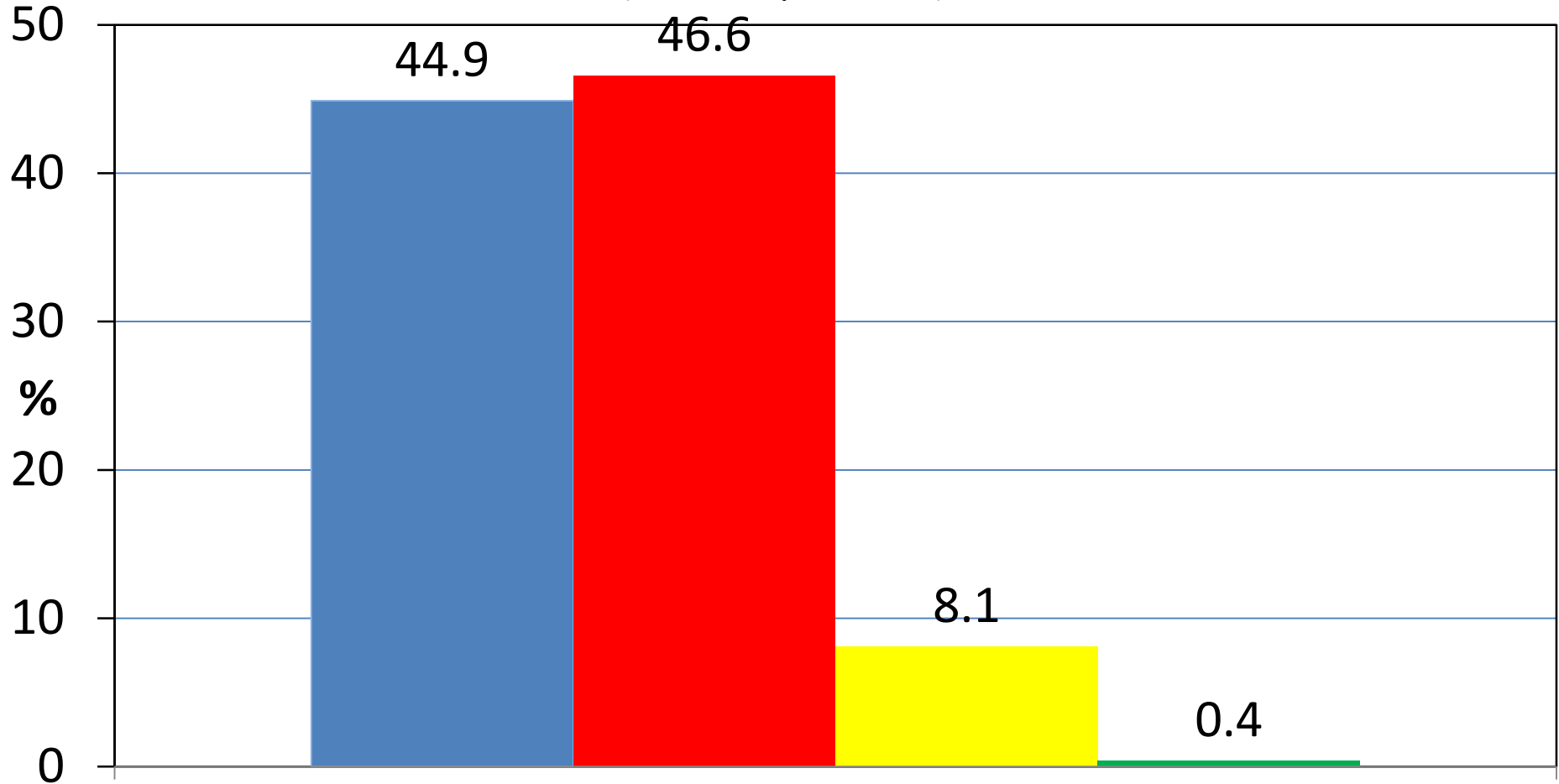
■ Medium (4-7)

■ Low (1-3)

■ Don't Know/Refused

Rating Access to Health Care

(1043 Respondents)



"...How would you rate your Access to Health Care services in Saskatchewan today?"

■ High (8-10)

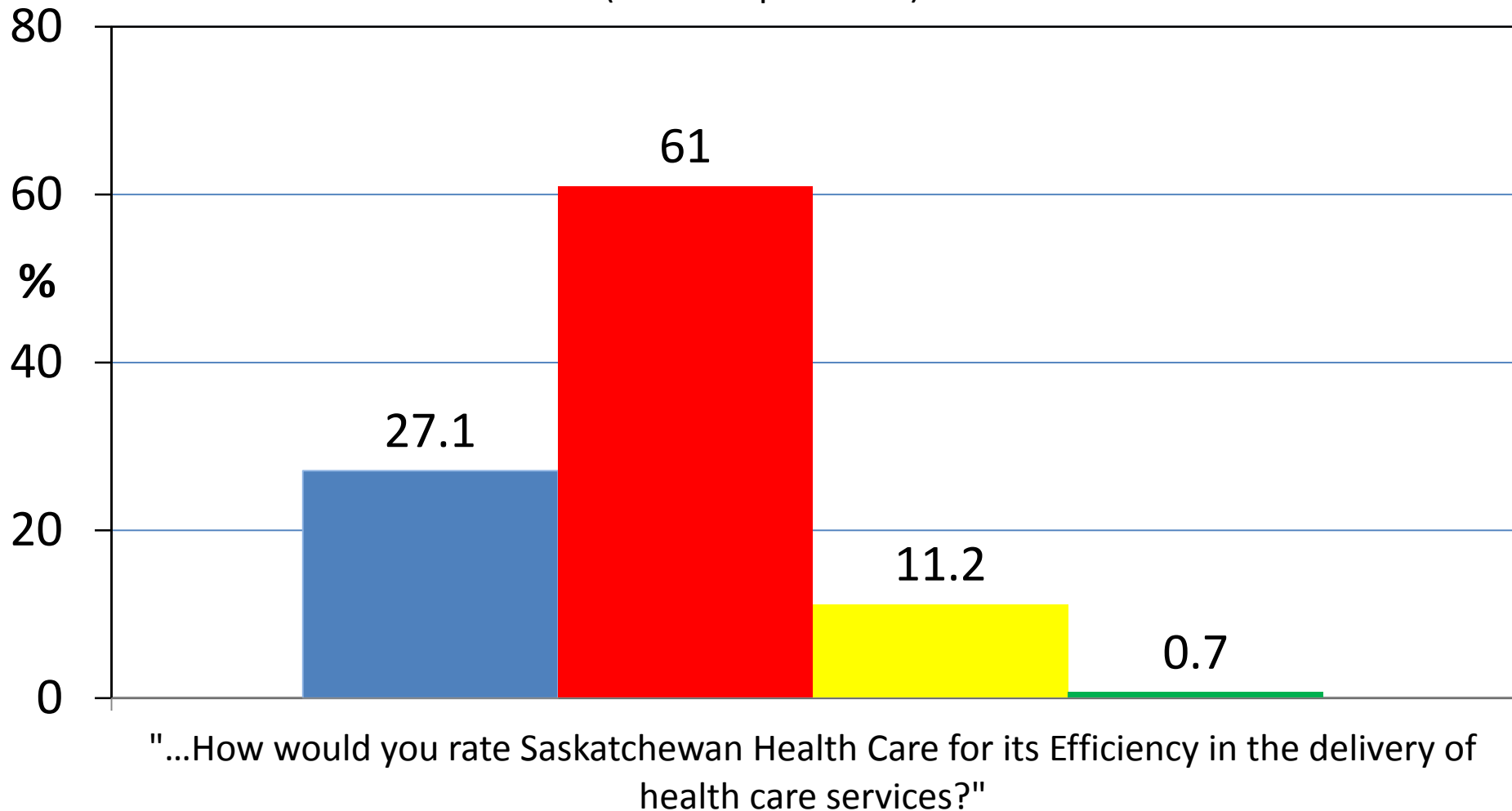
■ Medium (4-7)

■ Low (1-3)

■ Don't Know/Refused

Rating Efficiency of Health Care

(1043 Respondents)



■ High (8-10)

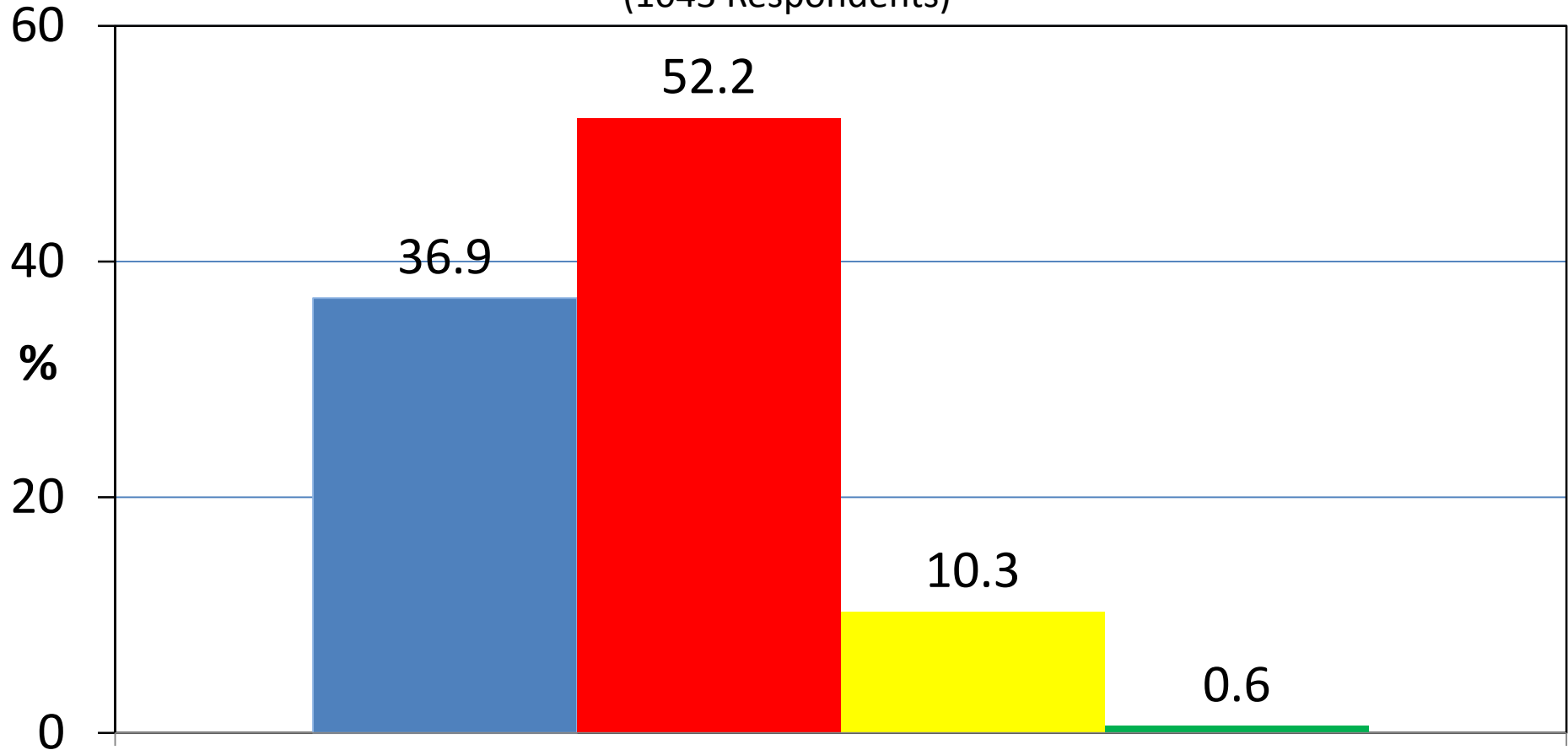
■ Medium (4-7)

■ Low (1-3)

■ Don't Know/Refused

Rating Local Health Region

(1043 Respondents)



"...How would you rate the performance of your local health region at delivering health care services to you and your family?"

■ High (8-10)

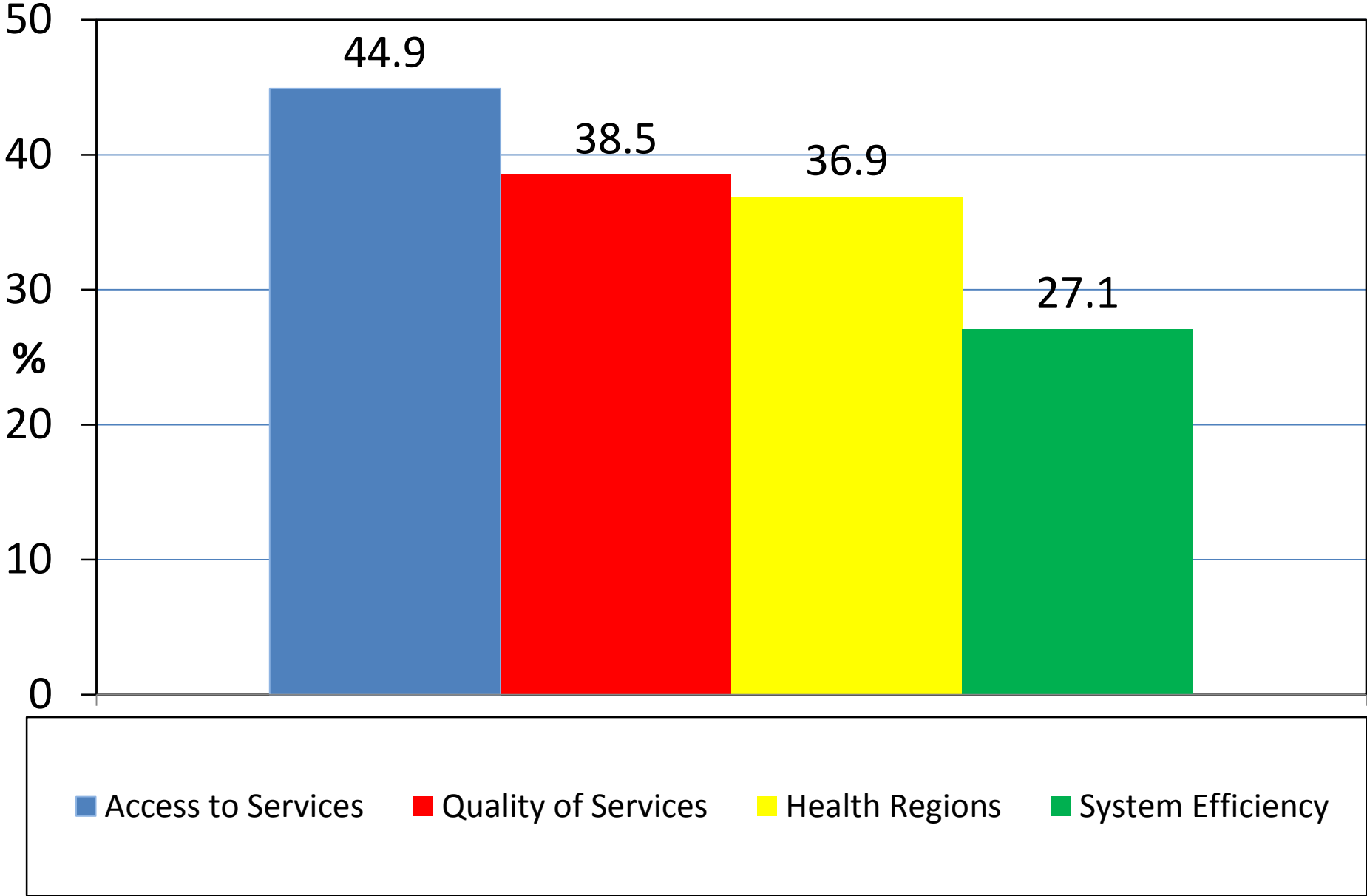
■ Medium (4-7)

■ Low (1-3)

■ Don't Know/Refused

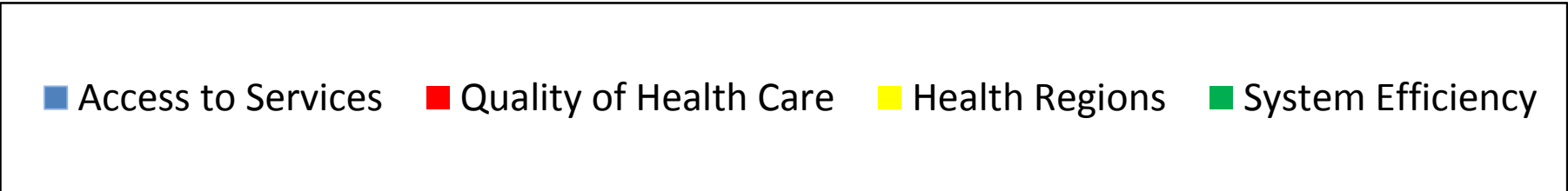
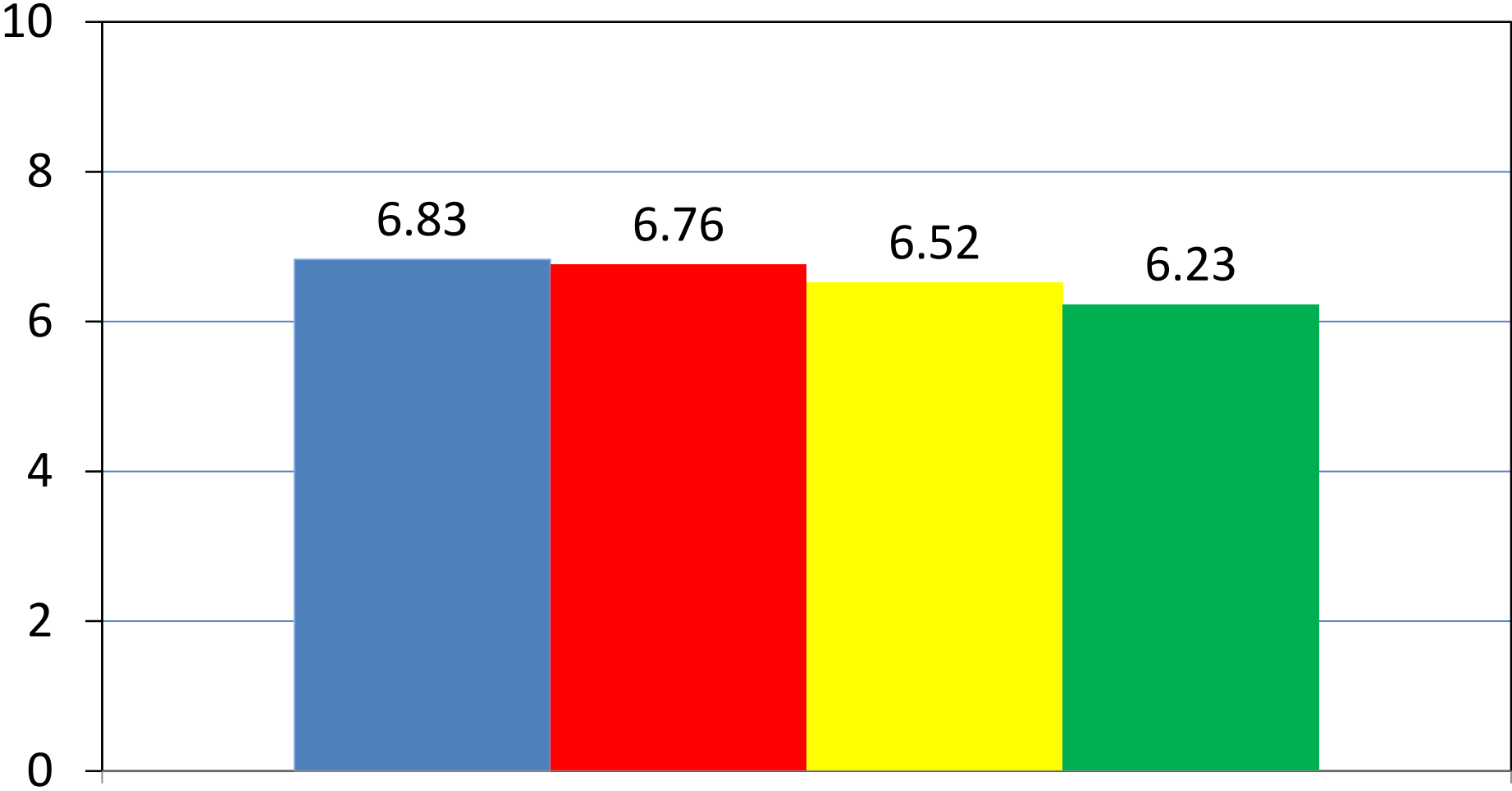
Health Care Rating Comparisons

(Percentage of Respondents Providing a High [8-10] Rating)



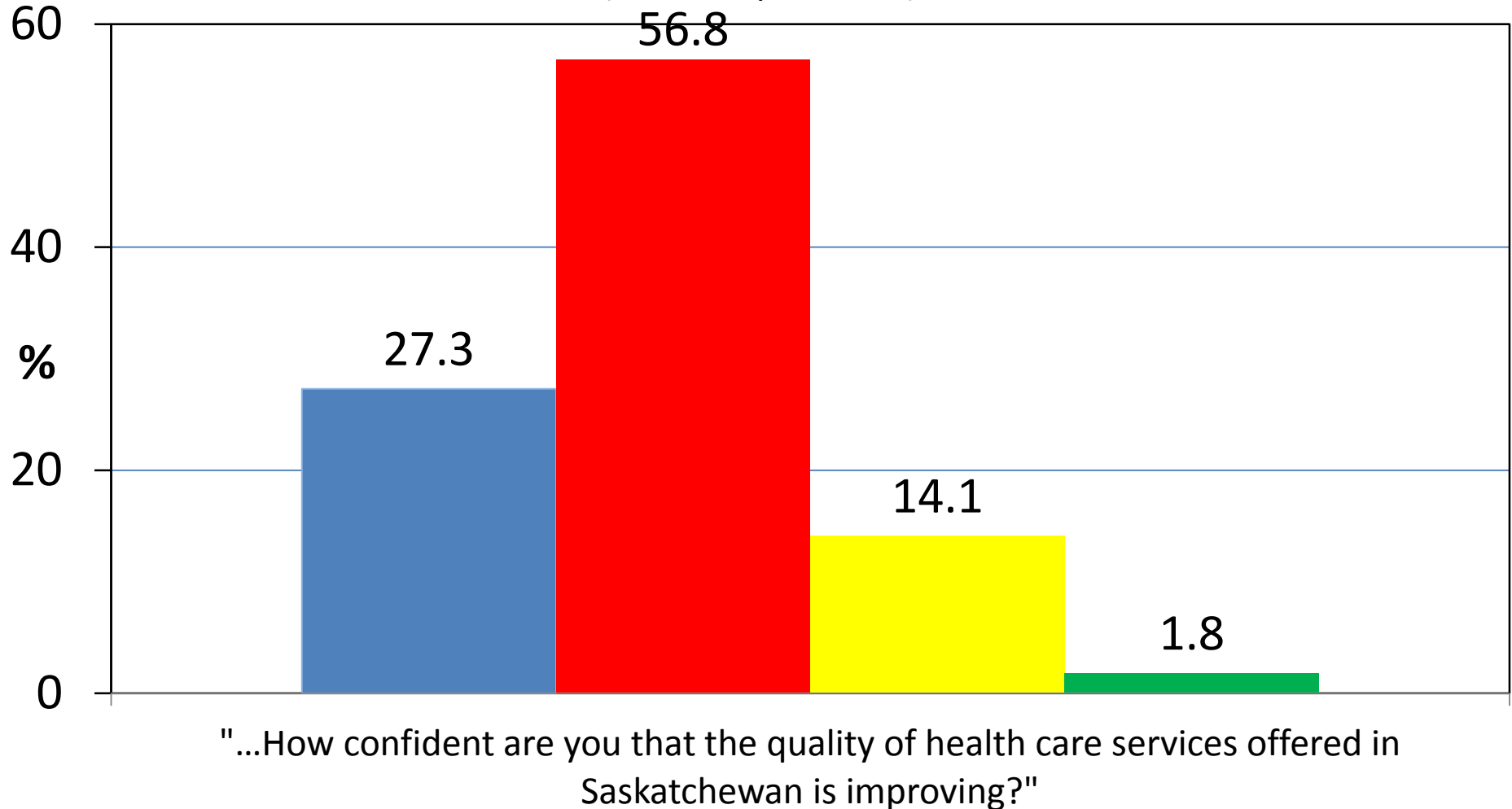
Health Care Rating Comparisons

(Mean Rating on Ten-Point Scale)



Confidence in Quality Improvement

(1043 Respondents)



■ High (8-10)

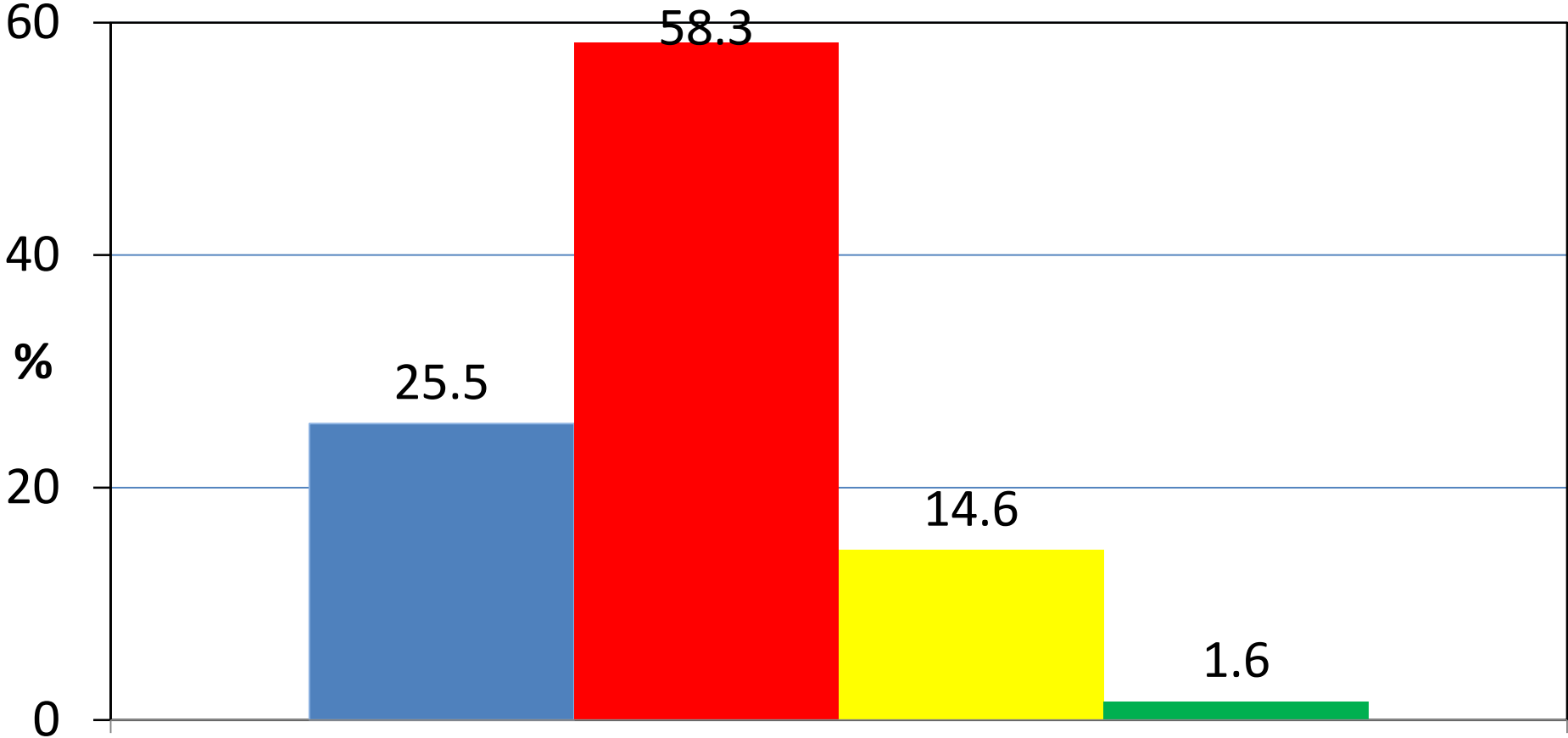
■ Medium (4-7)

■ Low (1-3)

■ Don't Know/Refused

Confidence in Access Improvement

(1043 Respondents)

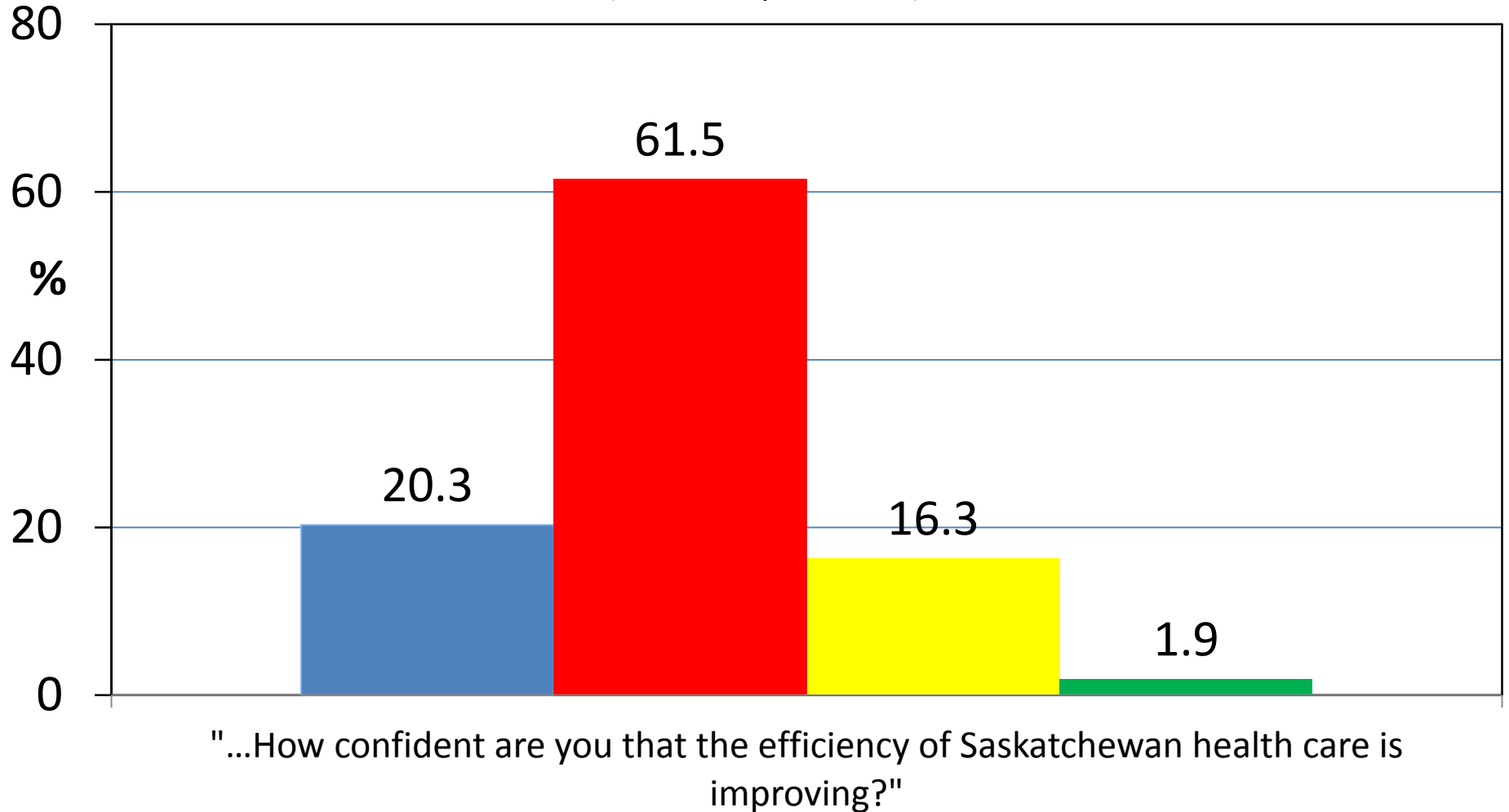


"...How confident are you that your access to health care services offered in Saskatchewan is improving?"



Confidence in Efficiency Improvement

(1043 Respondents)



■ High (8-10)

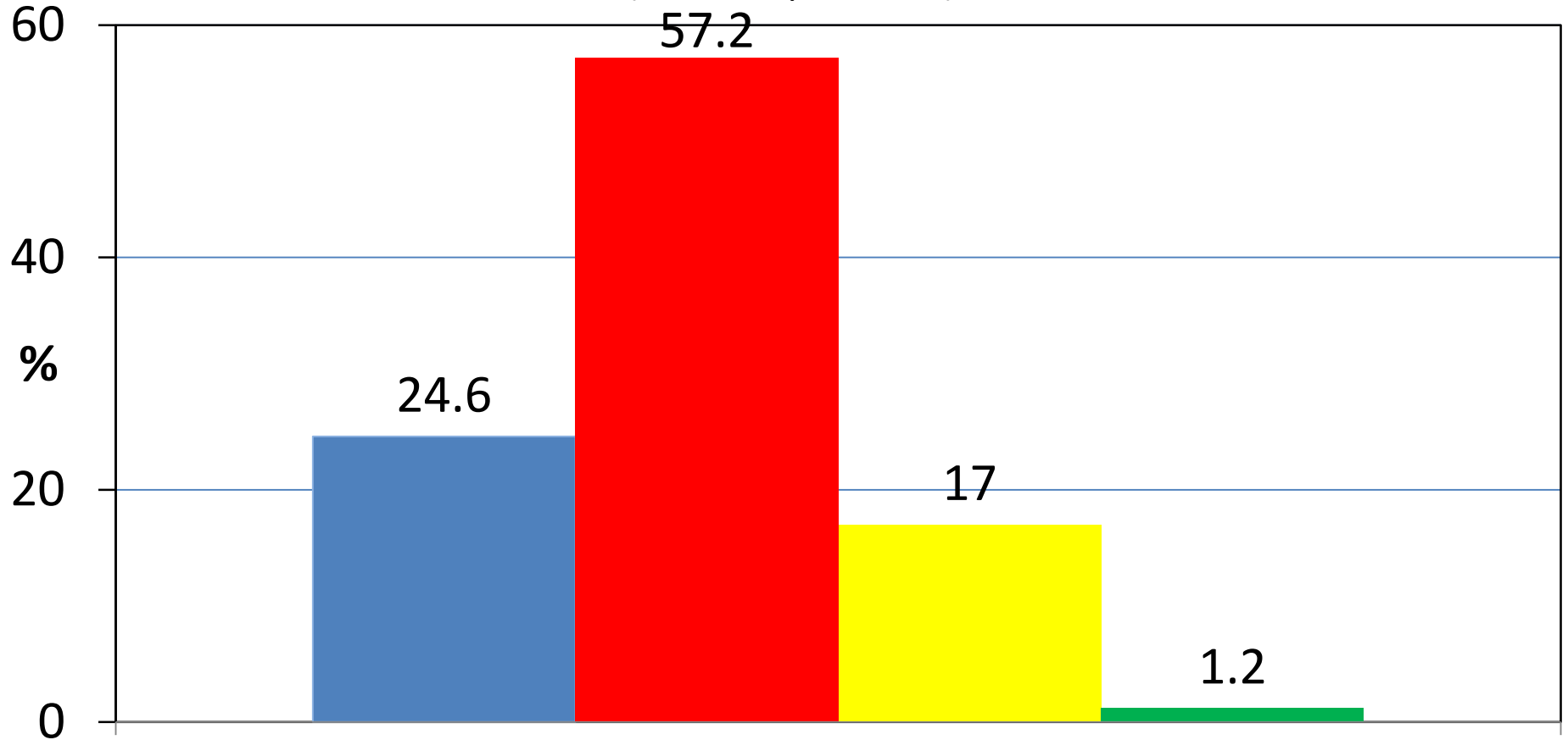
■ Medium (4-7)

■ Low (1-3)

■ Don't Know/Refused

Confidence in Health Region Improvement

(1043 Respondents)



"...How confident are you that your local health region is improving the delivery of health care services to you and your family?"

■ High (8-10)

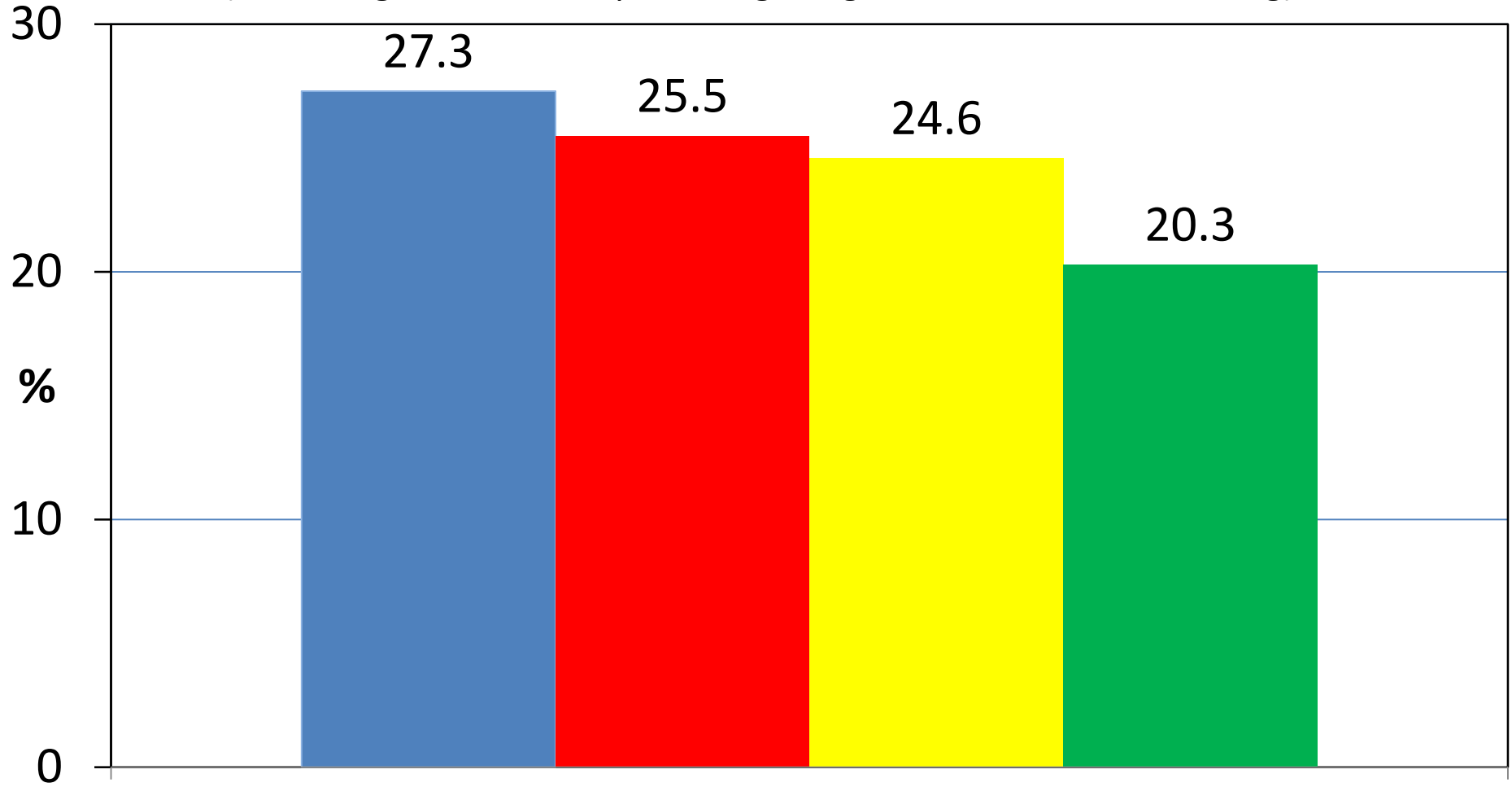
■ Medium (4-7)

■ Low (1-3)

■ Don't Know/Refused

Comparison of Confidence in Future Direction

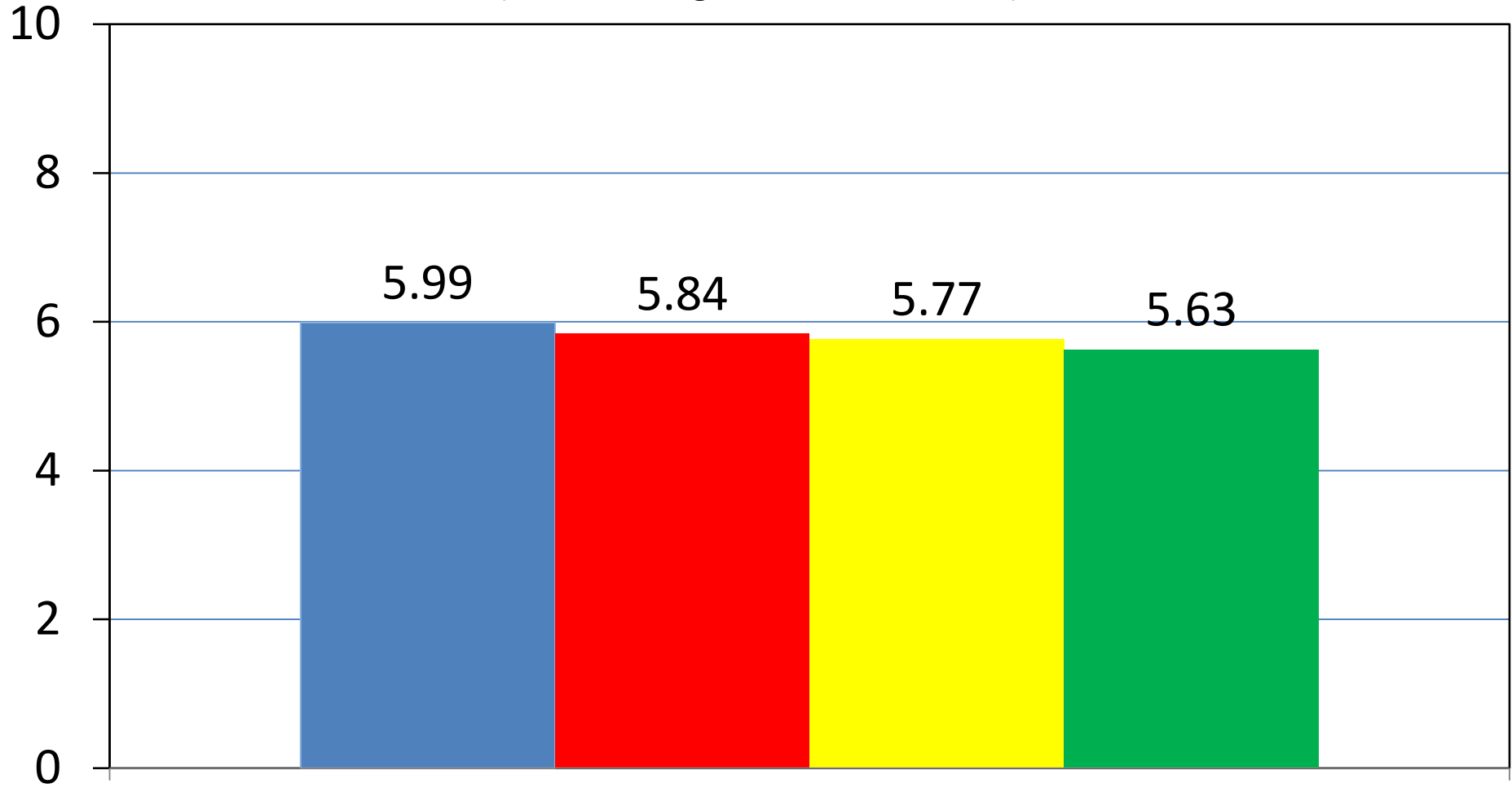
(Percentage of Total Sample Giving a High [8-10] Confidence Rating)



■ Health Care Quality ■ Health Care Access ■ Health Regions ■ Health Care Efficiency

Comparison of Confidence in Future Direction

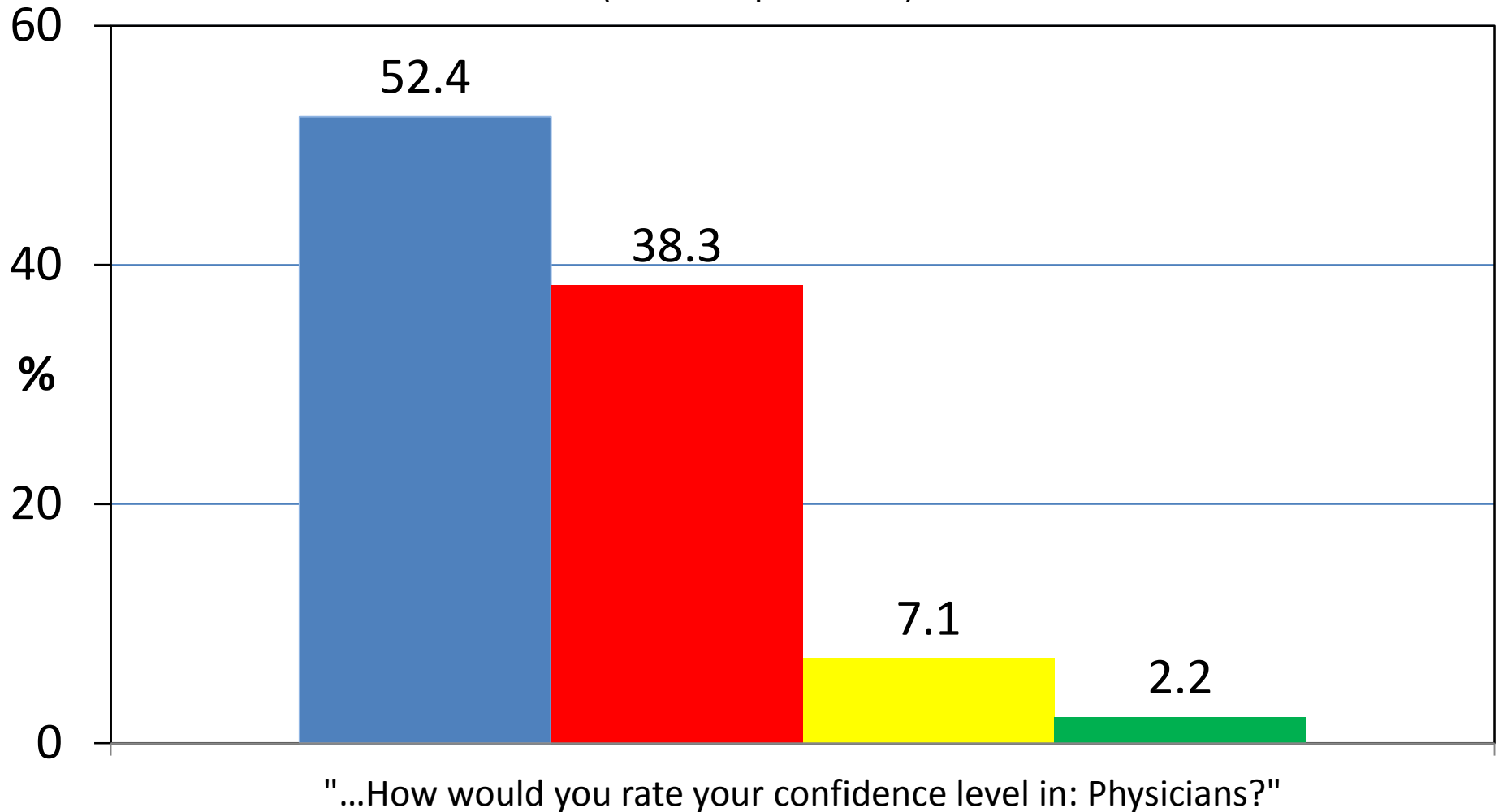
(Mean Rating on Ten-Point Scale)



■ Health Care Quality ■ Health Care Access ■ Health Regions ■ Health Care Efficiency

Confidence in Physicians

(1043 Respondents)



■ High (8-10)

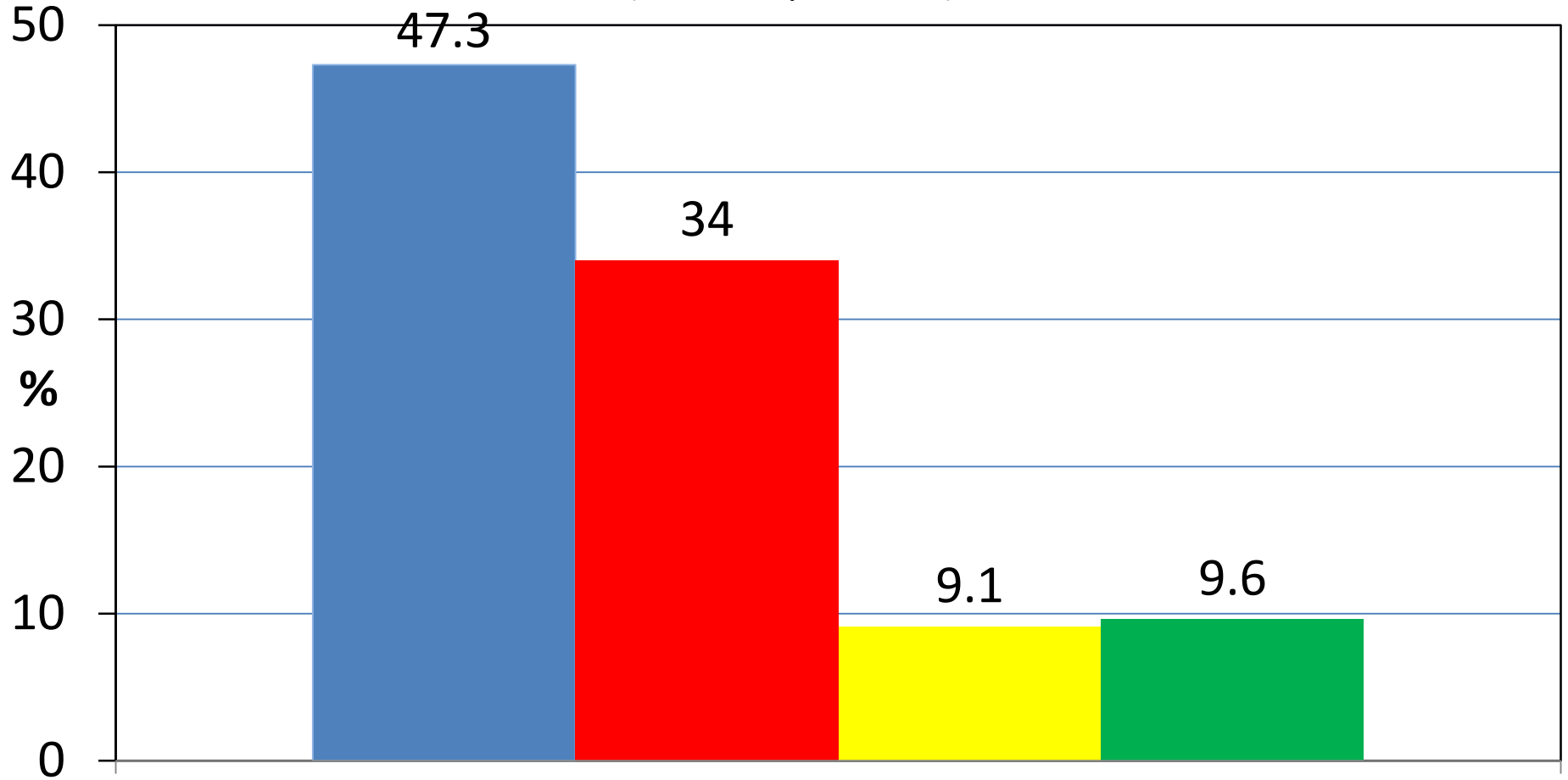
■ Medium (4-7)

■ Low (1-3)

■ Don't Know/Refused

Confidence in Physician Specialists

(1043 Respondents)



"...How would you rate your confidence level in: Physician Specialists?"

■ High (8-10)

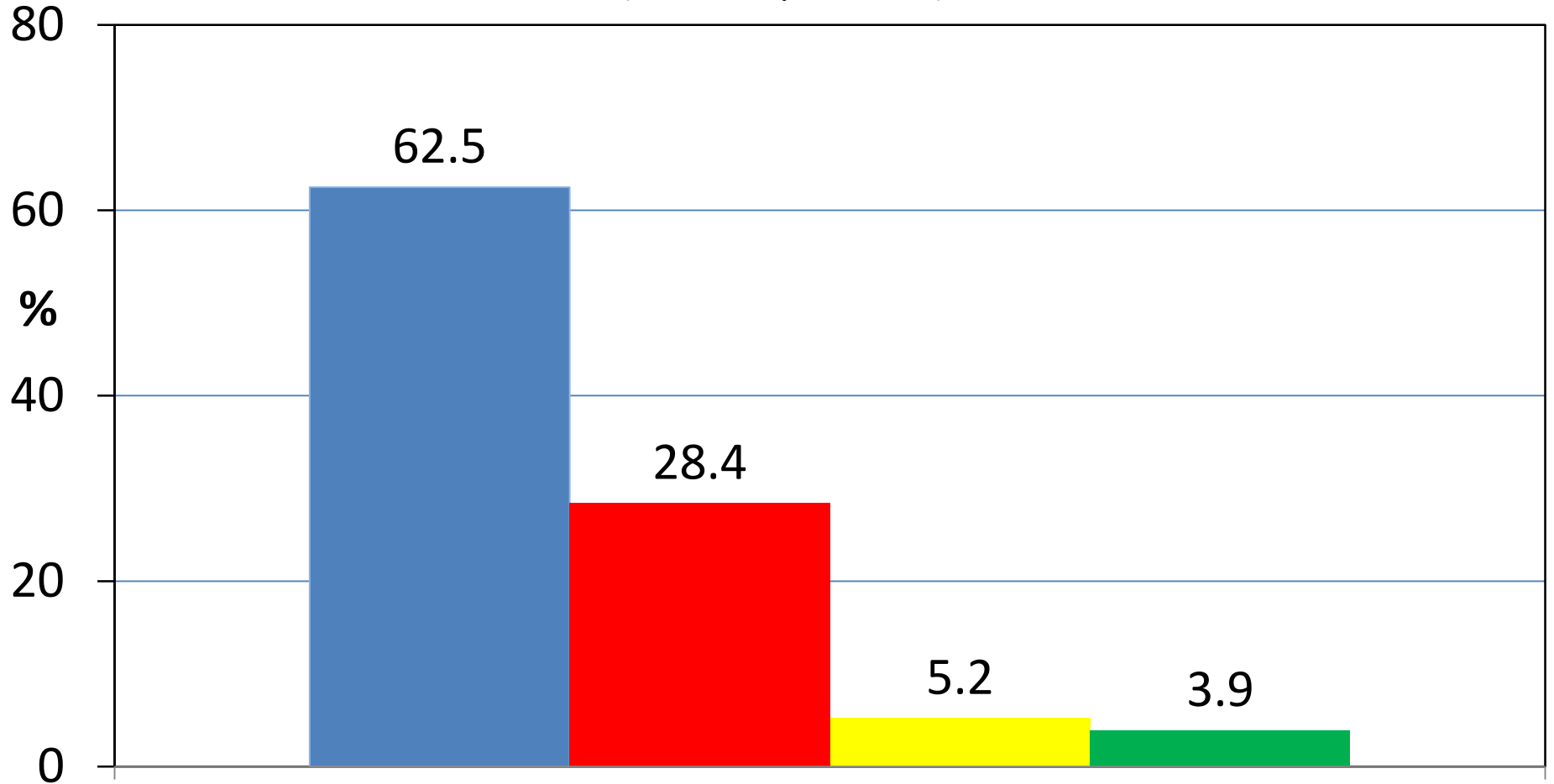
■ Medium (4-7)

■ Low (1-3)

■ Don't Know/Refused

Confidence in Registered Nurses

(1043 Respondents)



"...How would you rate your confidence level in: Registered Nurses?"

■ High (8-10)

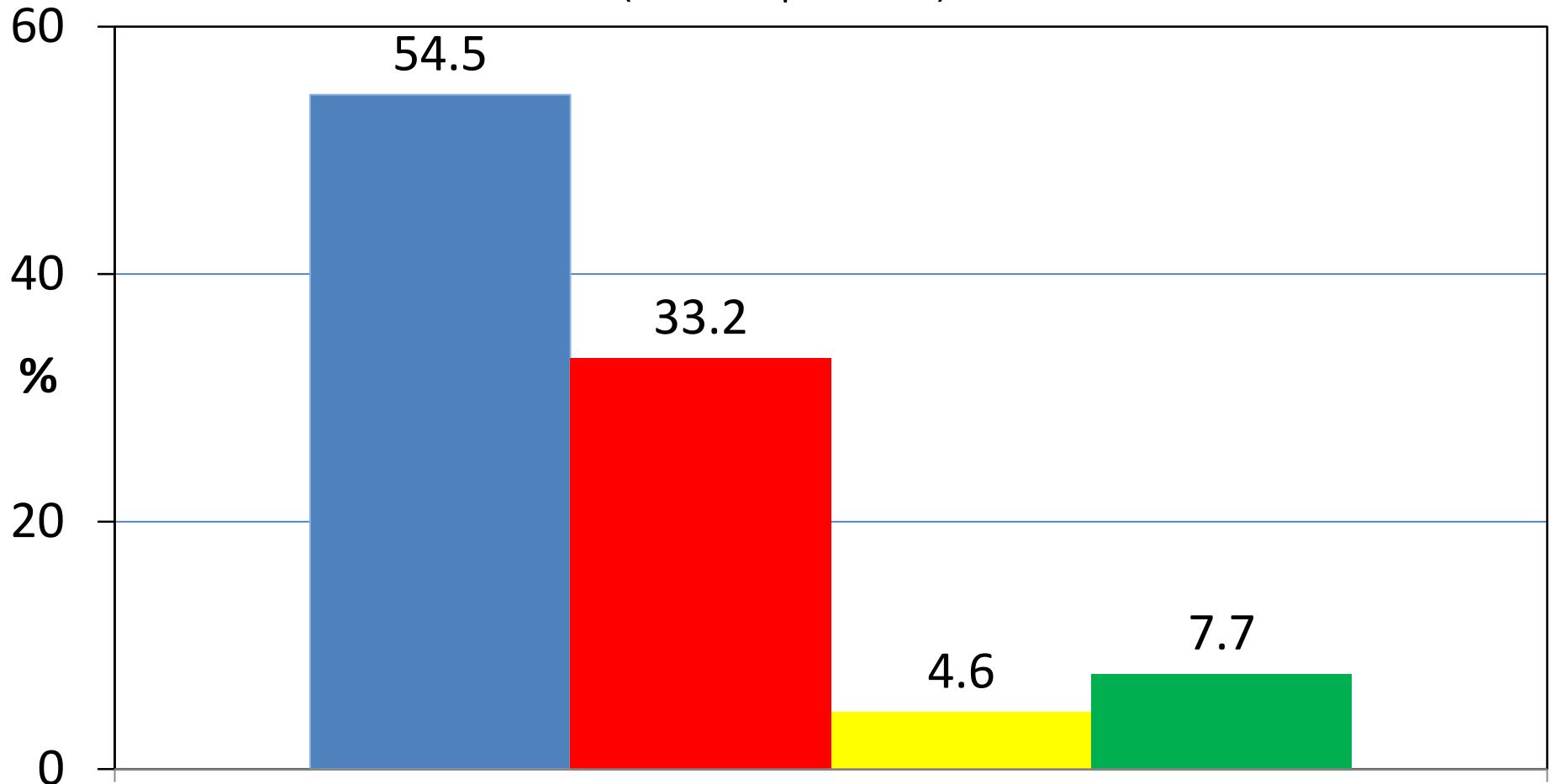
■ Medium (4-7)

■ Low (1-3)

■ Don't Know/Refused

Confidence in LPNs

(1043 Respondents)



"...How would you rate your confidence level in: Licensed Practical Nurses?"

■ High (8-10)

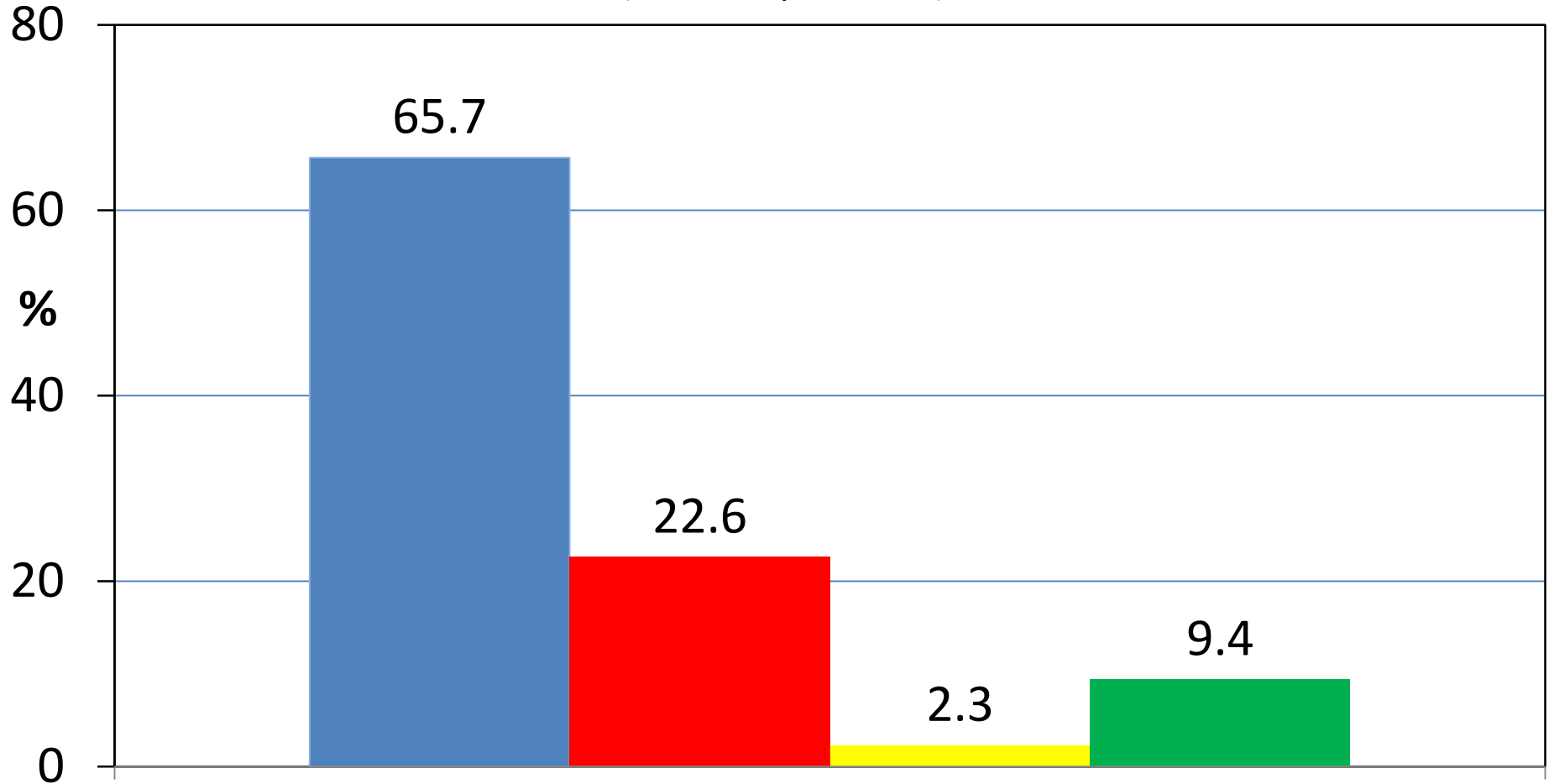
■ Medium (4-7)

■ Low (1-3)

■ Don't Know/Refused

Confidence in Paramedics

(1043 Respondents)



"...How would you rate your confidence level in: Paramedics?"

■ High (8-10)

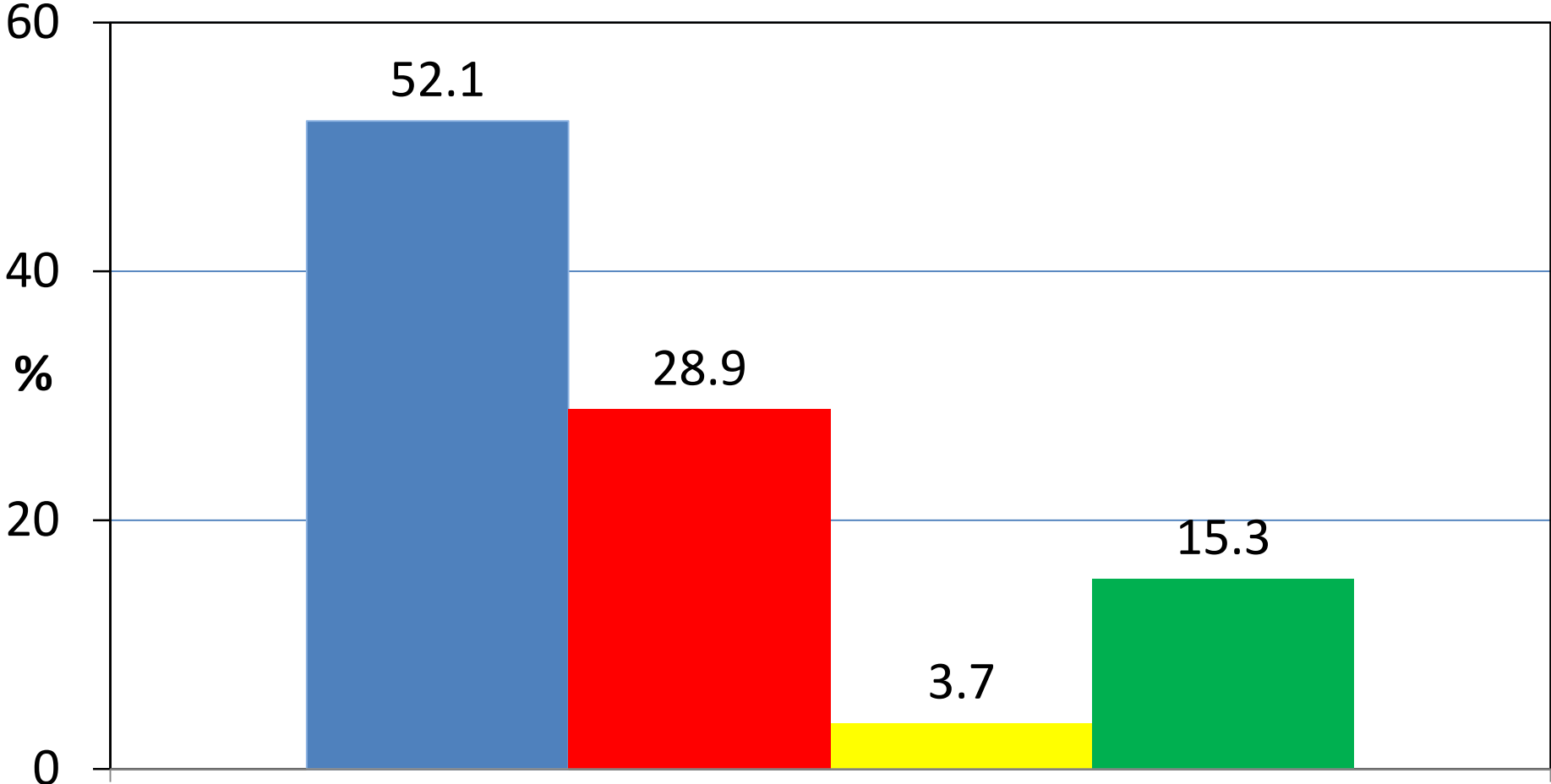
■ Medium (4-7)

■ Low (1-3)

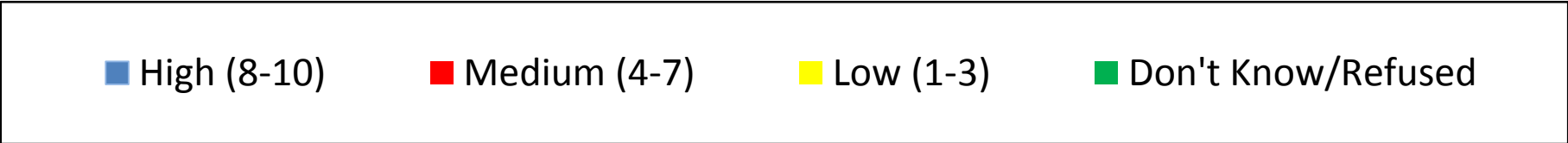
■ Don't Know/Refused

Confidence in Hospital Pharmacists

(1043 Respondents)

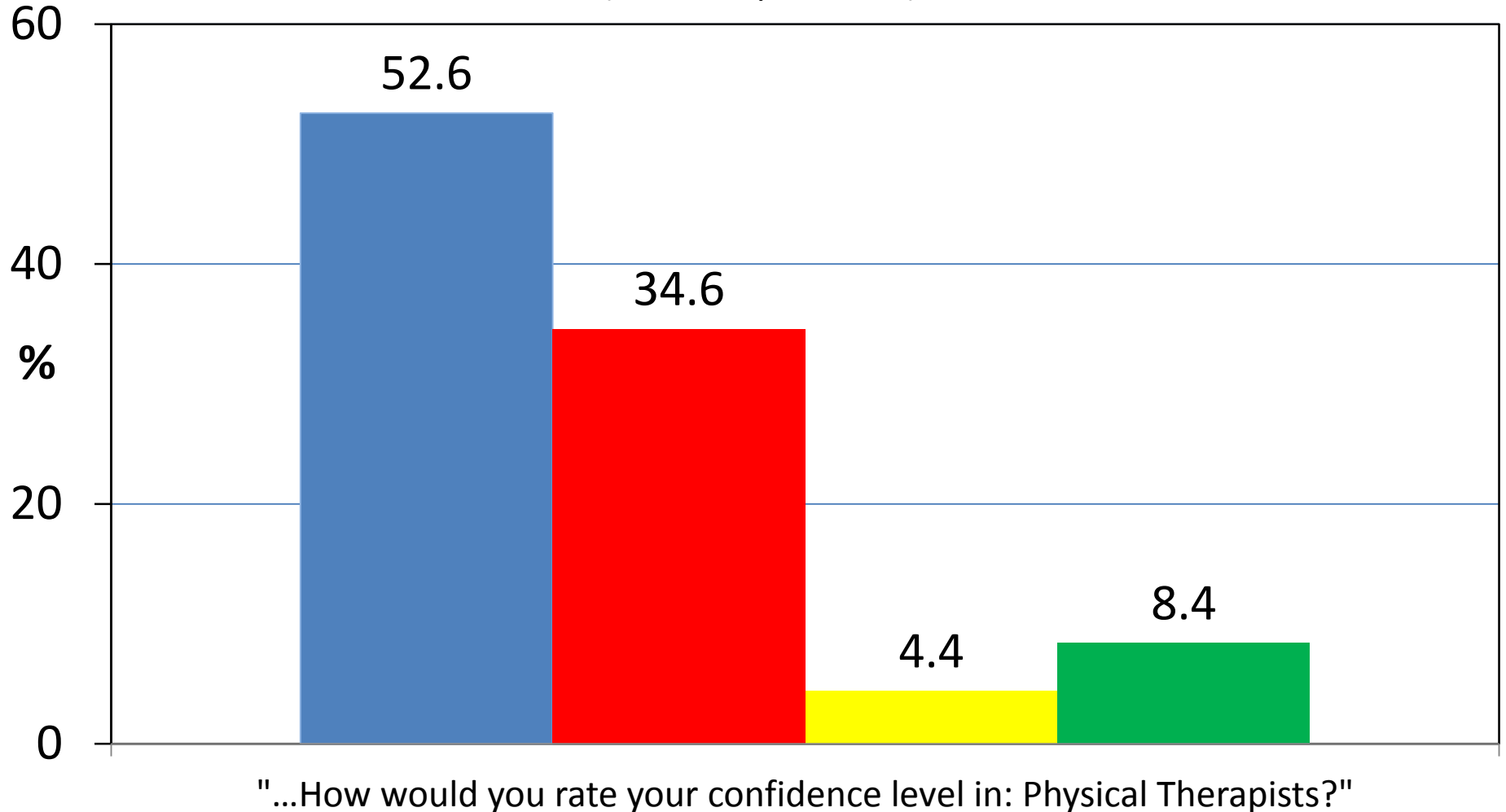


"...How would you rate your confidence level in: Hospital Pharmacists?"



Confidence in Physical Therapists

(1043 Respondents)



■ High (8-10)

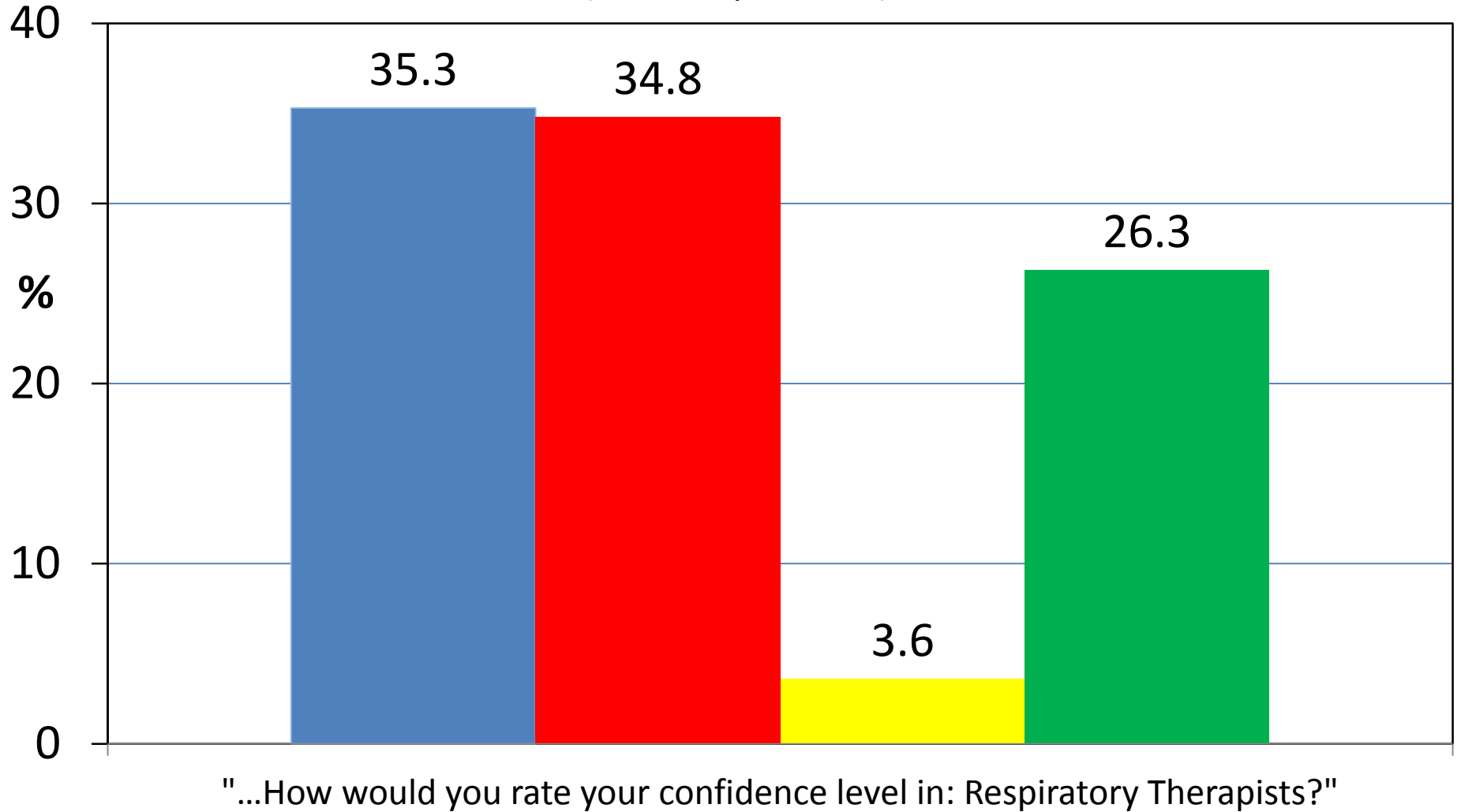
■ Medium (4-7)

■ Low (1-3)

■ Don't Know/Refused

Confidence in Respiratory Therapists

(1043 Respondents)



■ High (8-10)

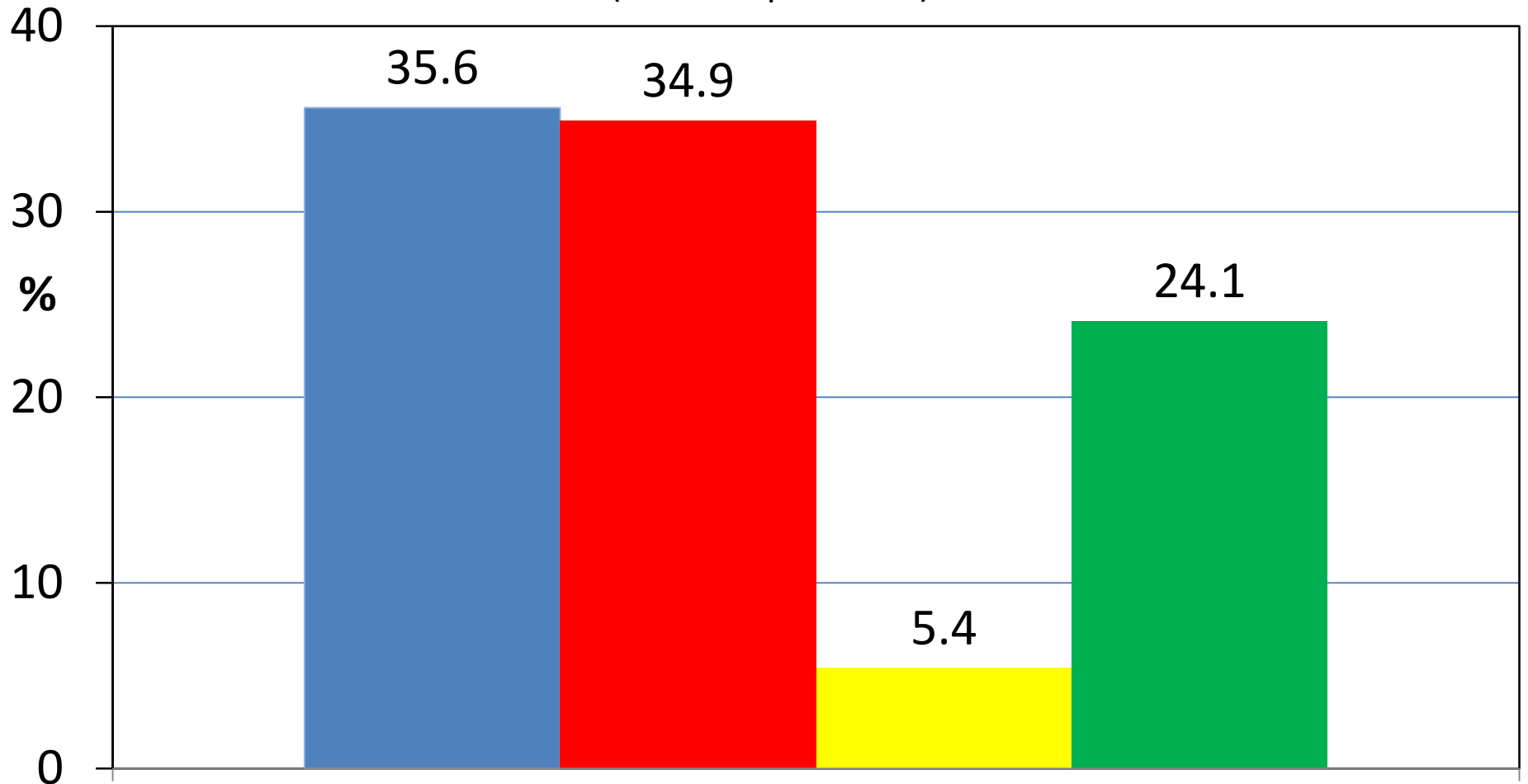
■ Medium (4-7)

■ Low (1-3)

■ Don't Know/Refused

Confidence in SLPs

(1043 Respondents)



"...How would you rate your confidence level in: Speech Language Pathologists?"

■ High (8-10)

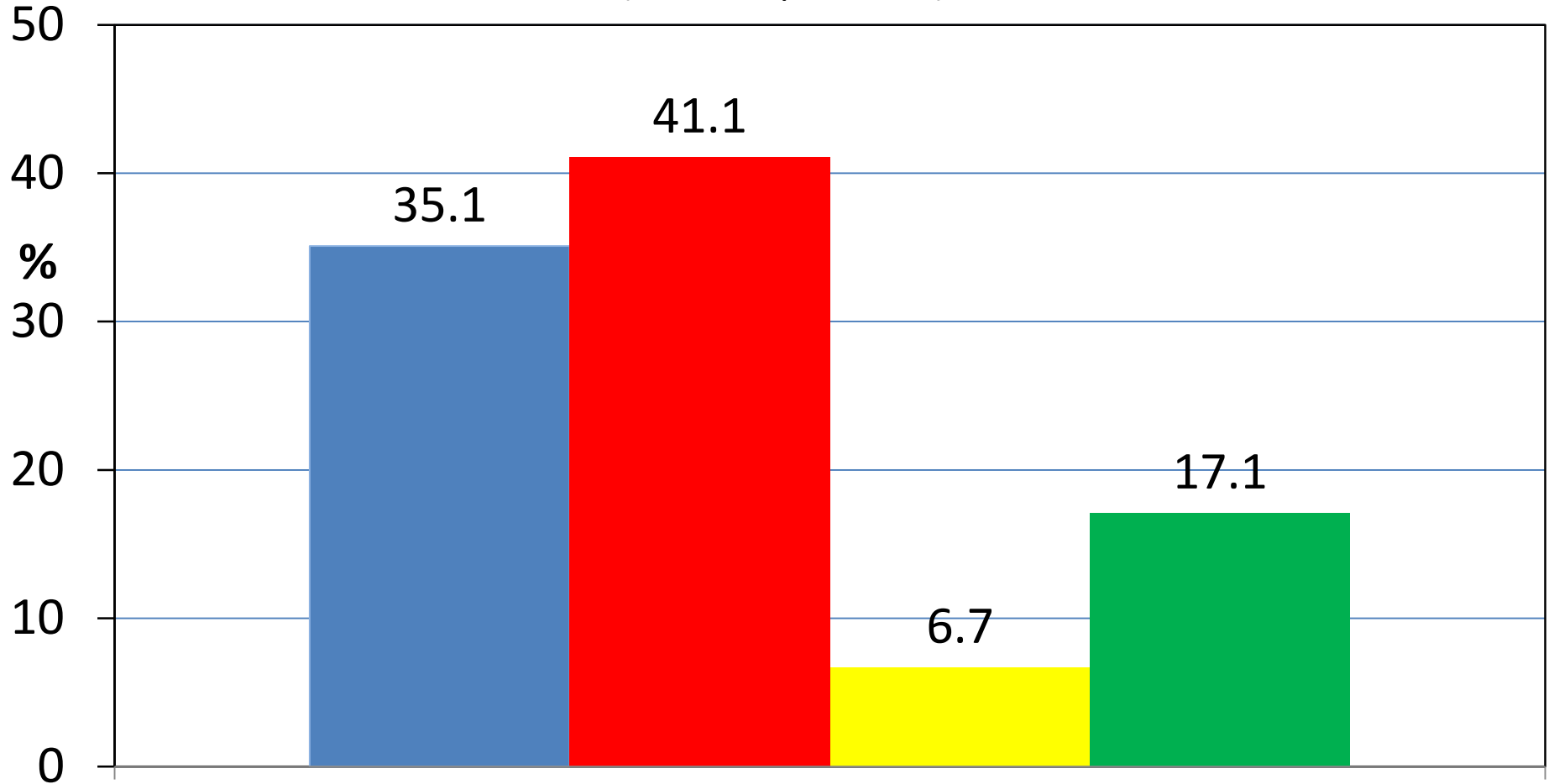
■ Medium (4-7)

■ Low (1-3)

■ Don't Know/Refused

Confidence in Dietitians

(1043 Respondents)



"...How would you rate your confidence level in: Dietitians?"

■ High (8-10)

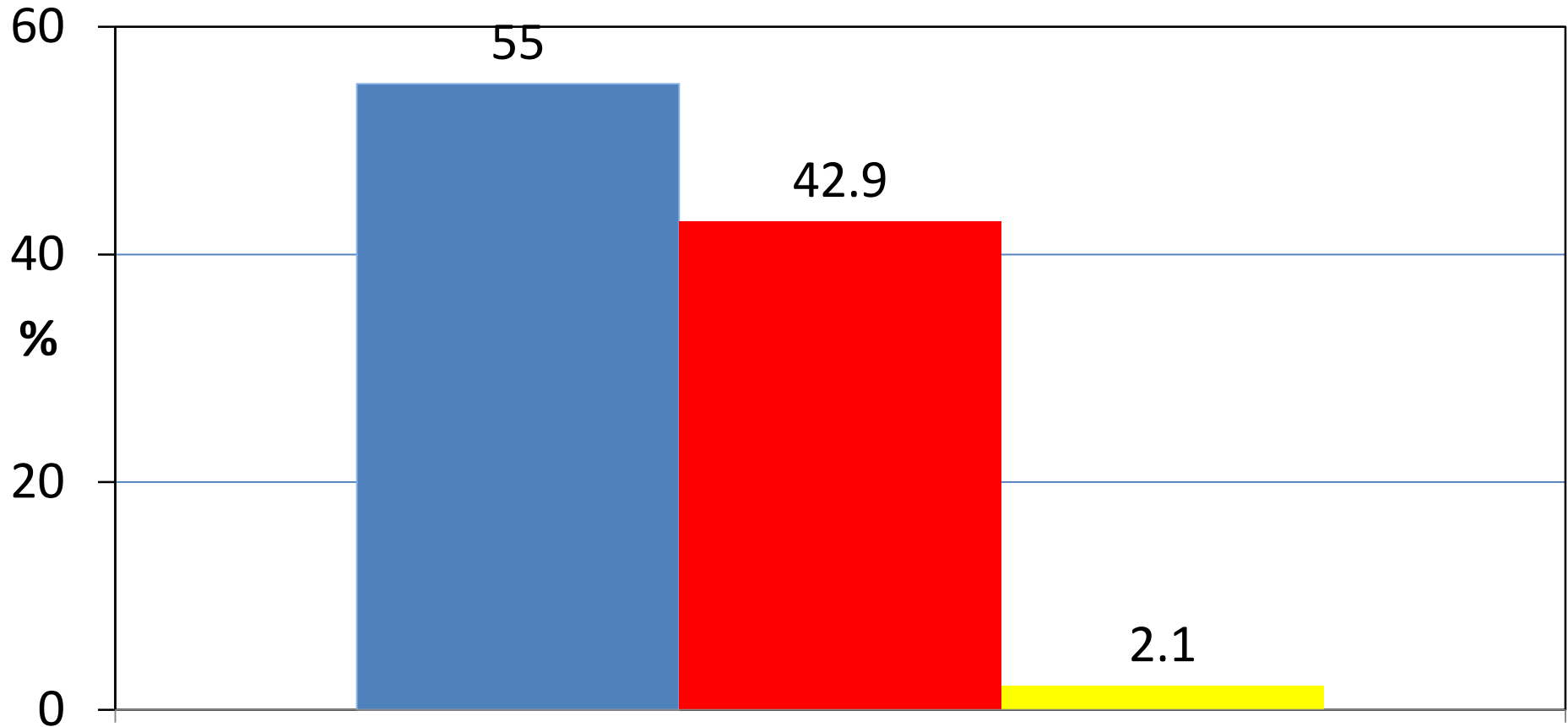
■ Medium (4-7)

■ Low (1-3)

■ Don't Know/Refused

Required Services of a Health Sciences Professional

(1043 Respondents)



"In the past twelve months, have you or a member of your immediate family required the services of a Health Sciences professional from the public health care system?"

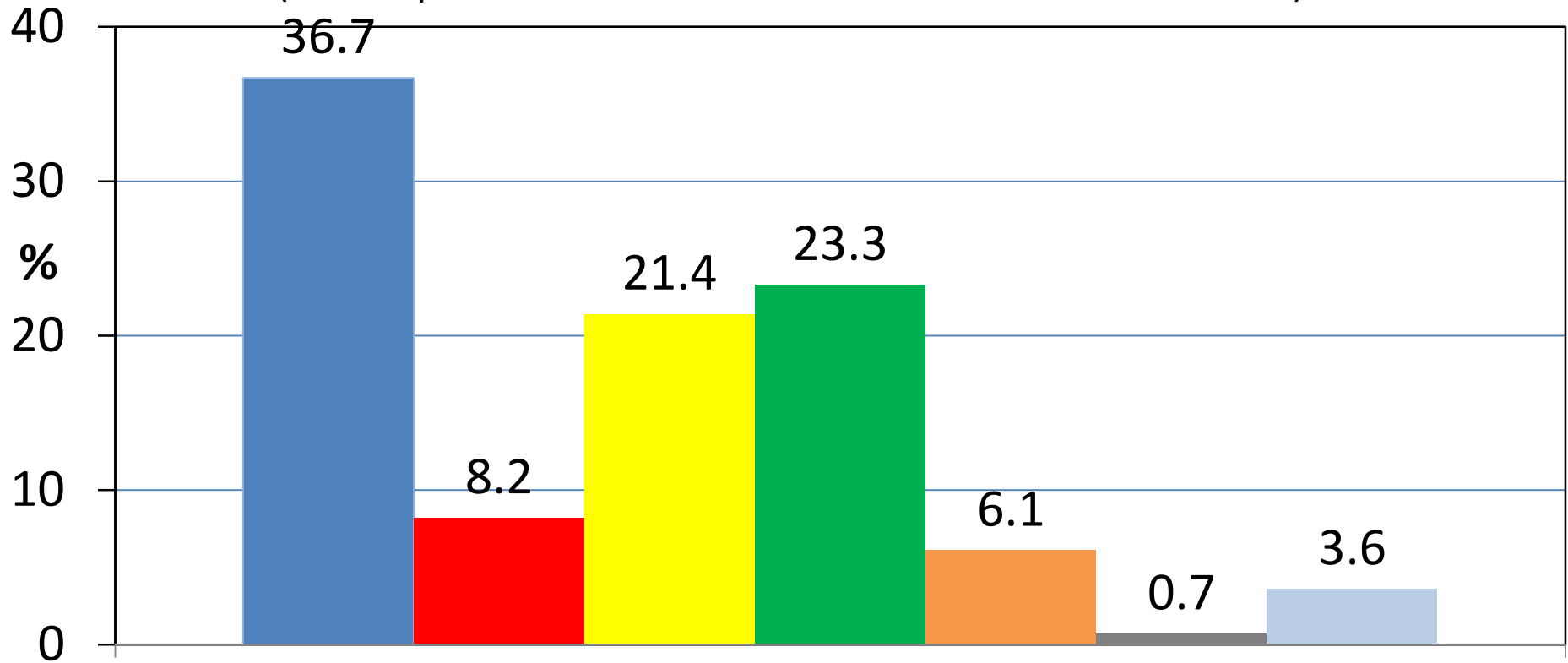
■ Yes

■ No

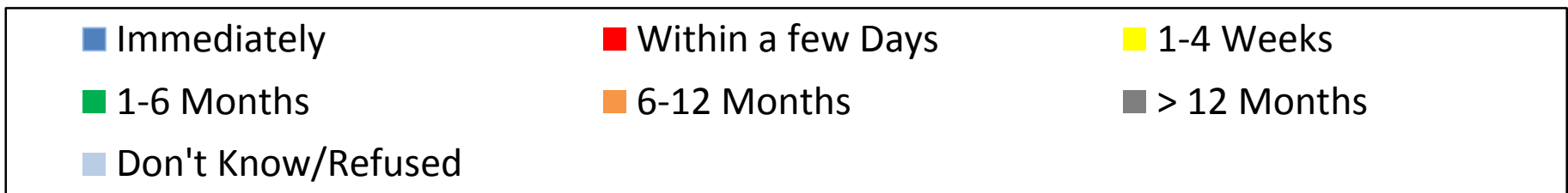
■ Unsure/Refused

Wait Times to Access Professional Care

(307 Respondents who named a Health Sciences Professional)

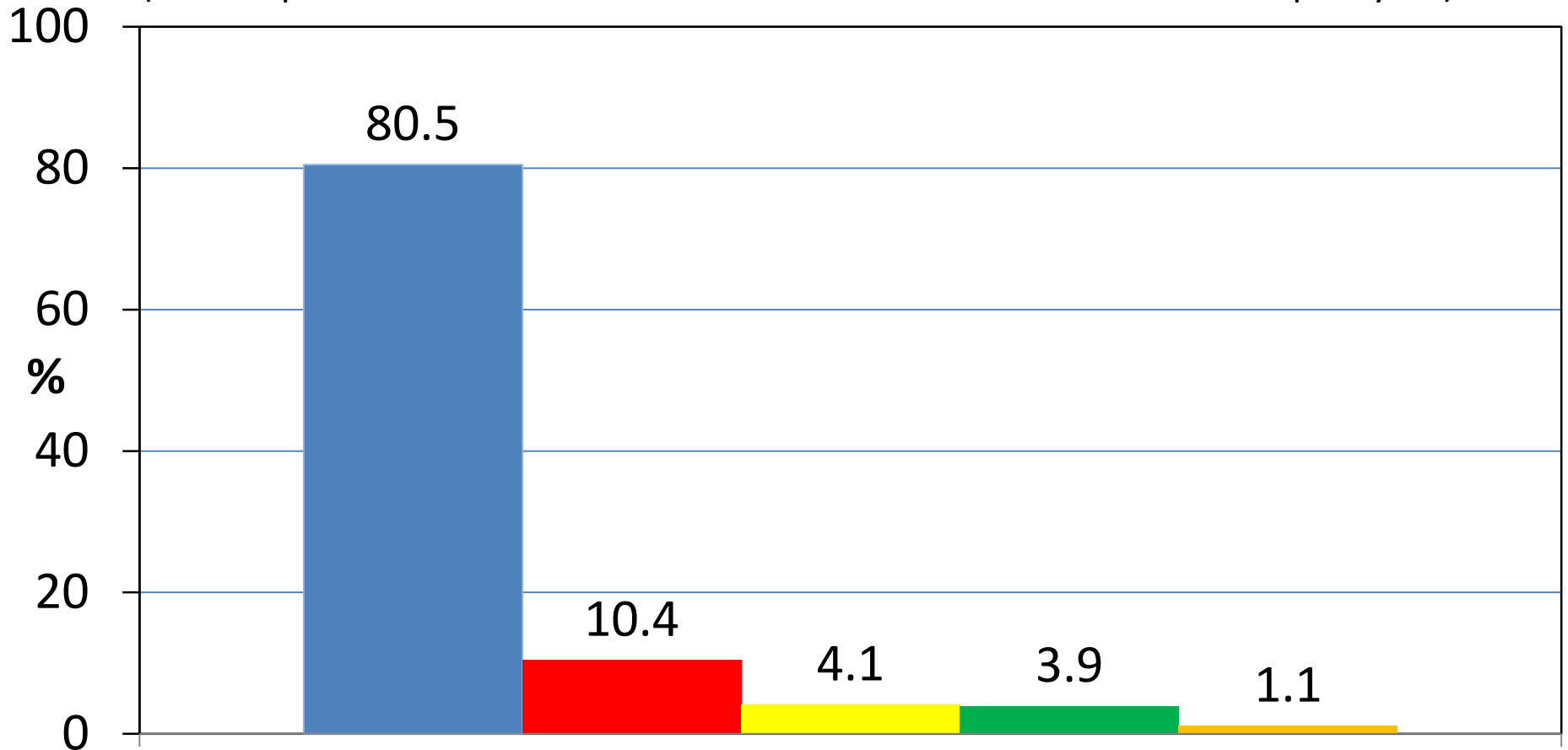


"When you or your family member required that specialized health care professional, approximately how long did you have to wait to access your treatment or get an appointment?"



Appropriateness of Treatment

(307 Respondents who accessed a Health Sciences Professional in the past year)

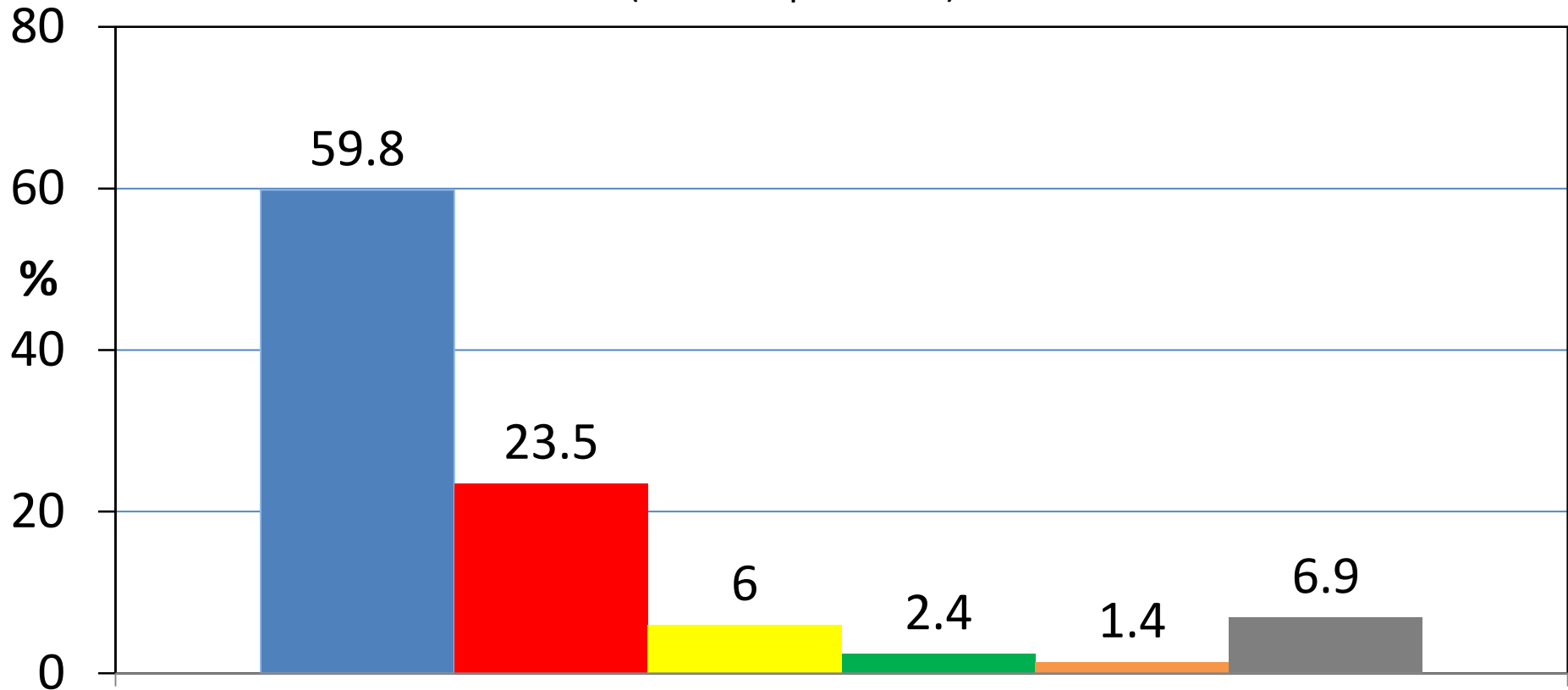


" Once you accessed the health care services you required, did you receive enough health care treatment, at the appropriate frequency, to solve your problem?"

■ Yes ■ No ■ Problem Ongoing ■ Other ■ Don't Know/Refused

Chronic Under-Staffing

(1043 Respondents)



"The Health Sciences Association of Saskatchewan claims many of its specialized health care professions are chronically under-staffed in Saskatchewan health regions, and that this under-staffing has hurt access to health care services..."

Strongly Agree

Somewhat Agree

Somewhat Disagree

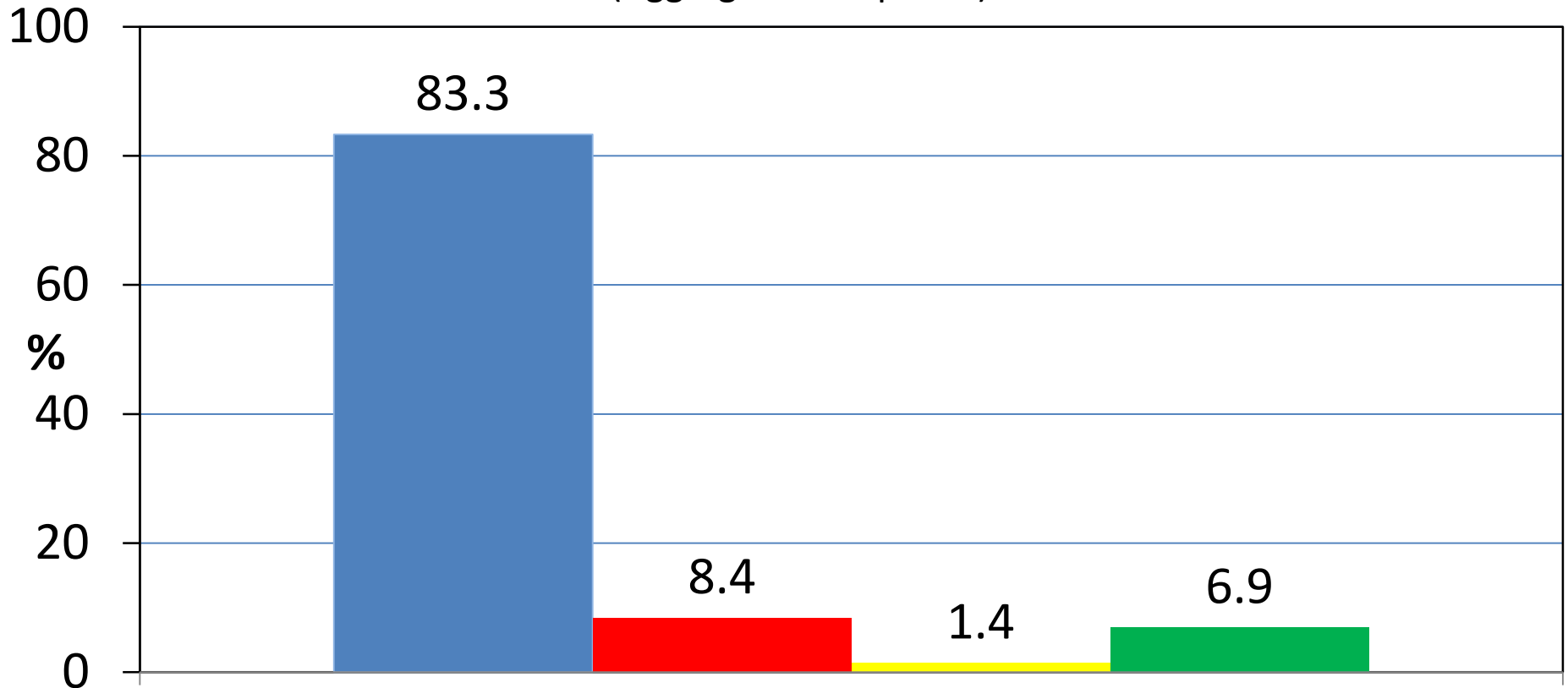
Strongly Disagree

Depends

Don't Know/Refused

Chronic Under-Staffing

(Aggregated Response)



"The Health Sciences Association of Saskatchewan claims many of its specialized health care professions are chronically under-staffed in Saskatchewan health regions, and that this under-staffing has hurt access to health care services..."

■ Agree

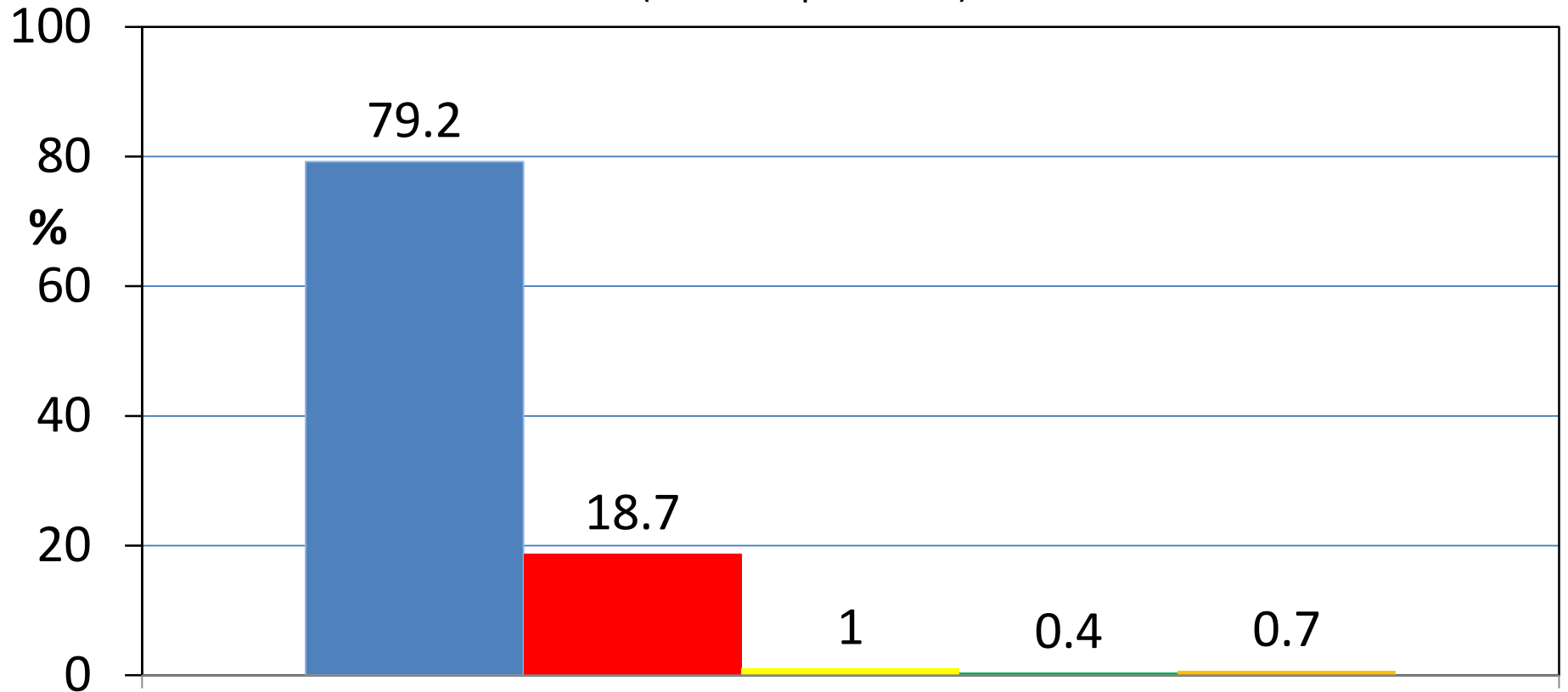
■ Disagree

■ Depends

■ Don't Know/Refused

Specialized Health Care Professionals

(1043 Respondents)



"...Doctors and nurses are important members of the health care provider team, but without the skills of many other specialized health care professionals, patients will not receive all of the care necessary for their full recovery"

■ Strongly Agree

■ Somewhat Agree

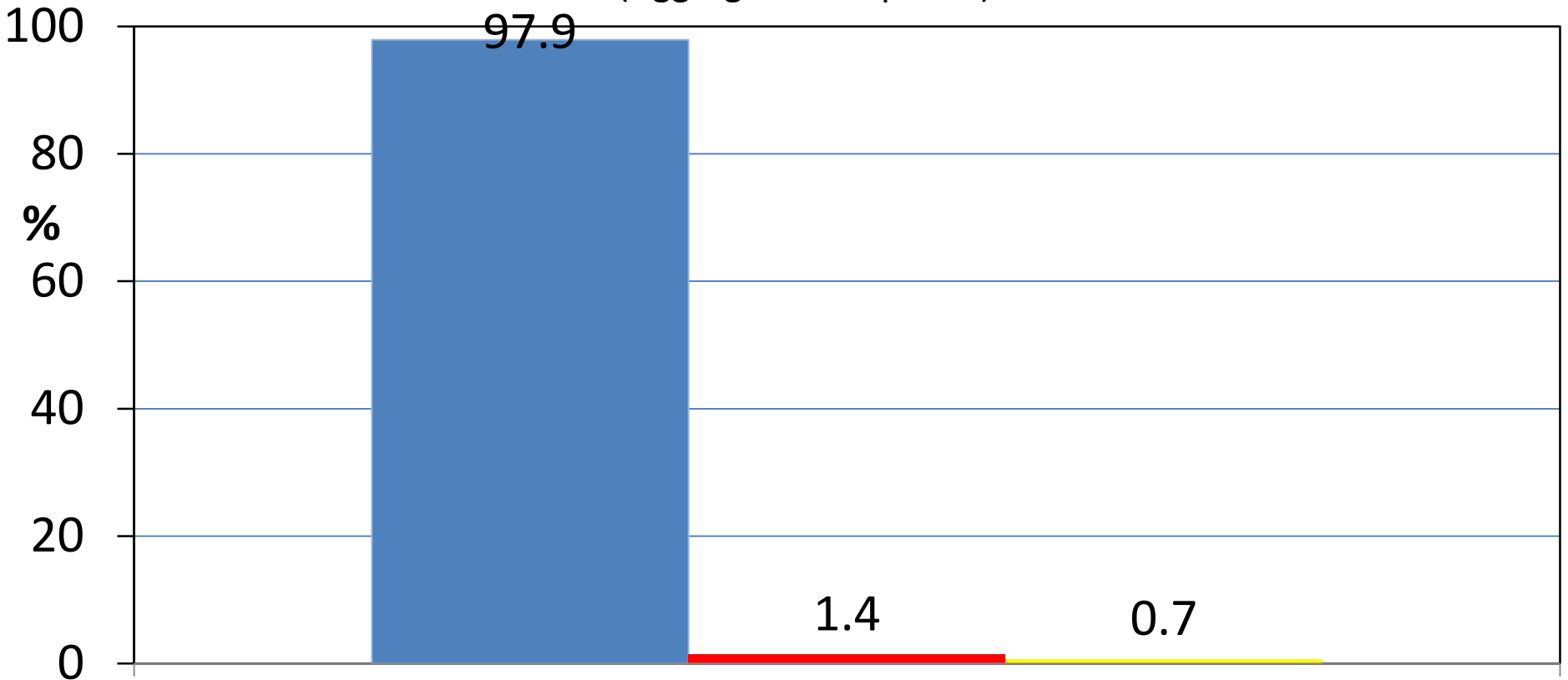
■ Somewhat Disagree

■ Strongly Disagree

■ Don't Know/Refused

Specialized Health Care Professionals

(Aggregated Response)



"...Doctors and nurses are important members of the health care provider team, but without the skills of many other specialized health care professionals, patients will not receive all of the care necessary for their full recovery"

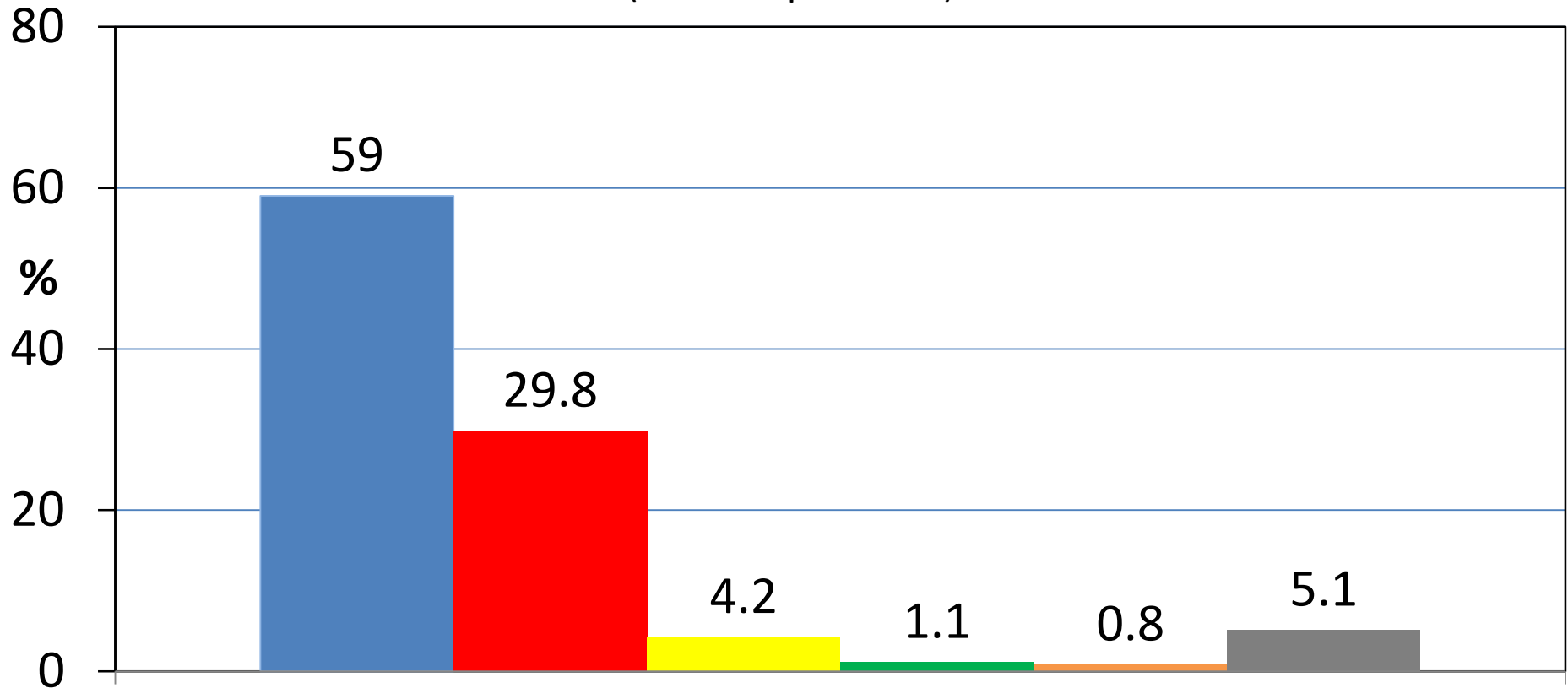
■ Agree

■ Disagree

■ Don't Know/Refused

Increase Staffing of Health Care Professionals

(1043 Respondents)



“While the number of physicians and nurses have increased in Saskatchewan in recent years, staffing levels for other specialized health care professionals haven’t changed, and it’s time to fix this problem...”

Strongly Agree

Somewhat Agree

Somewhat Disagree

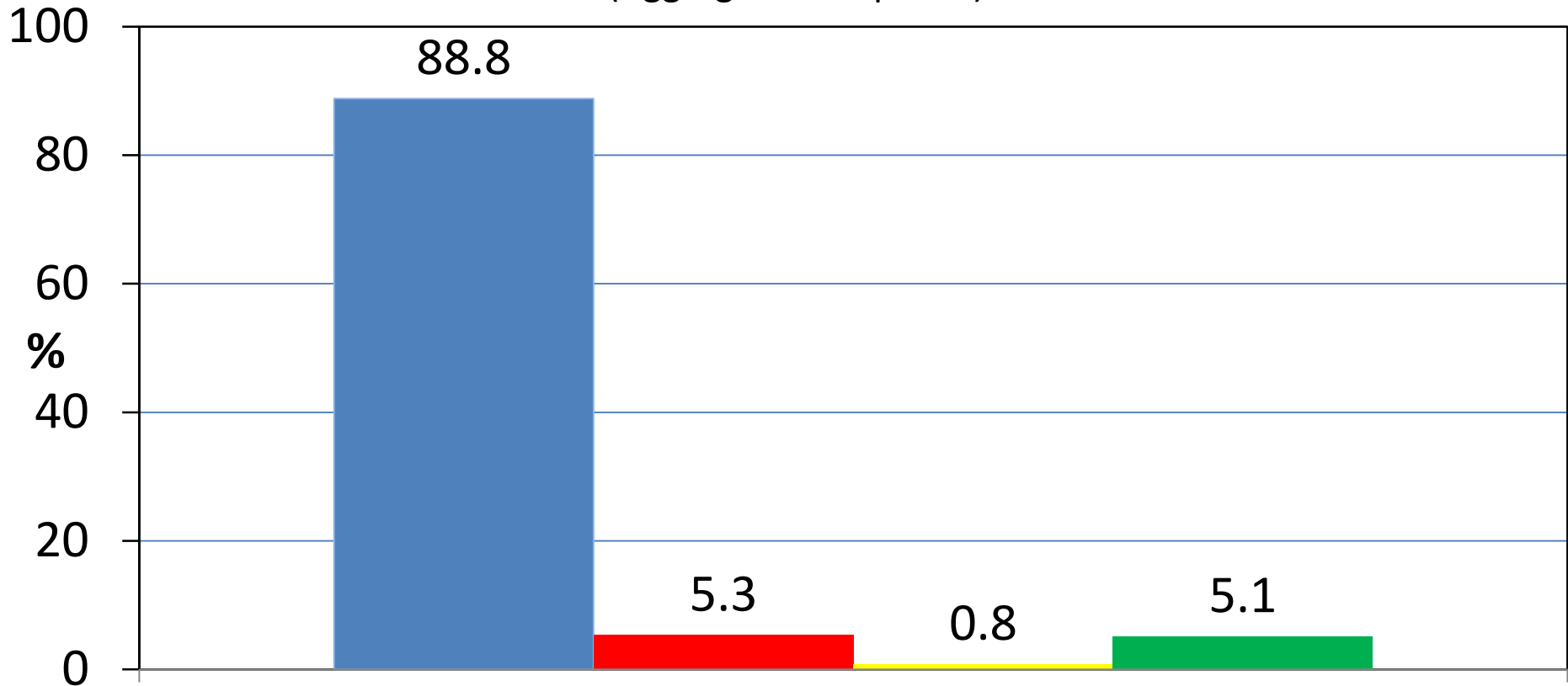
Strongly Disagree

Depends

Don't Know/Refused

Increase Staffing of Health Care Professionals

(Aggregated Response)



“While the number of physicians and nurses have increased in Saskatchewan in recent years, staffing levels for other specialized health care professionals haven’t changed, and it’s time to fix this problem...”

■ Agree

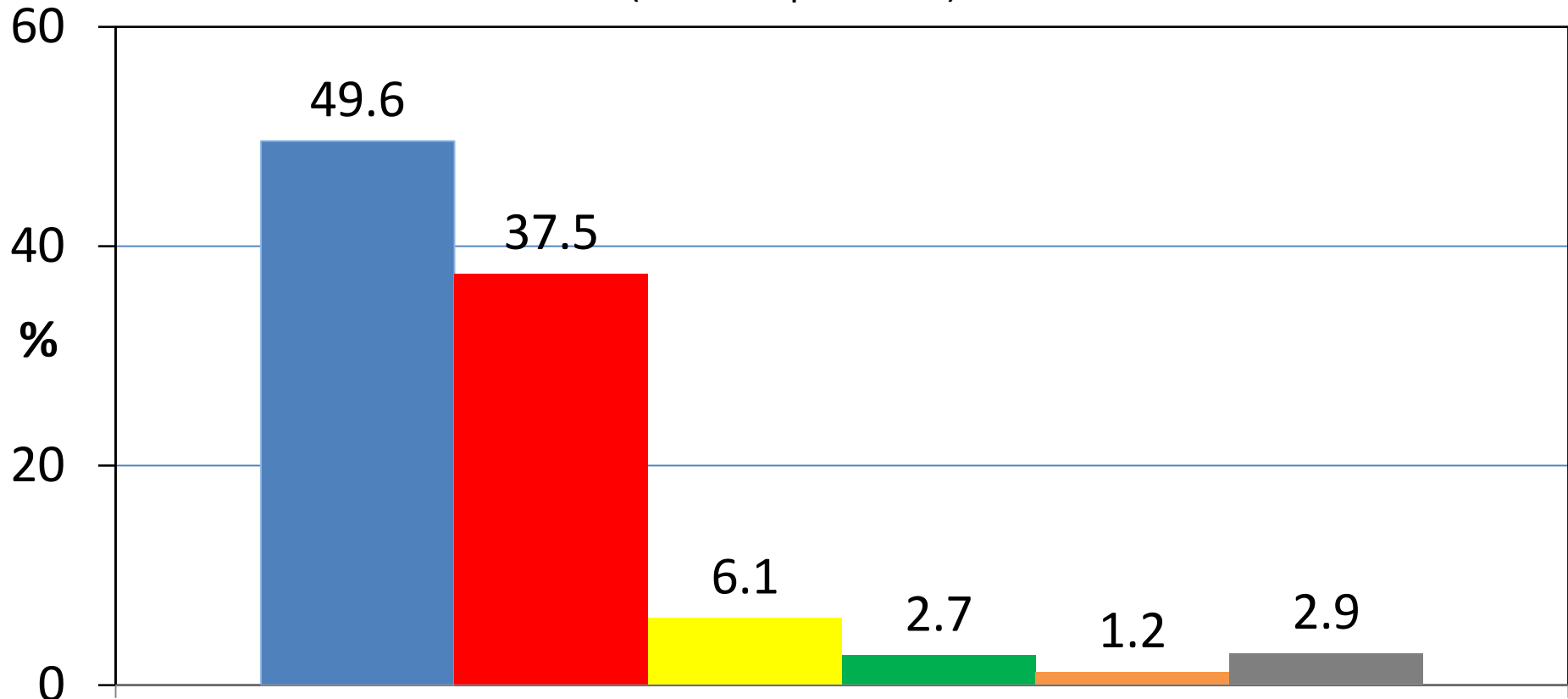
■ Disagree

■ Depends

■ Don't Know/Refused

Seeing Different Health Care Professionals

(1043 Respondents)



"Saskatchewan health care could provide more people with better access to vital services by encouraging more people to see specialized health care professionals other than doctors and nurses for certain needs..."

Strongly Agree

Somewhat Agree

Somewhat Disagree

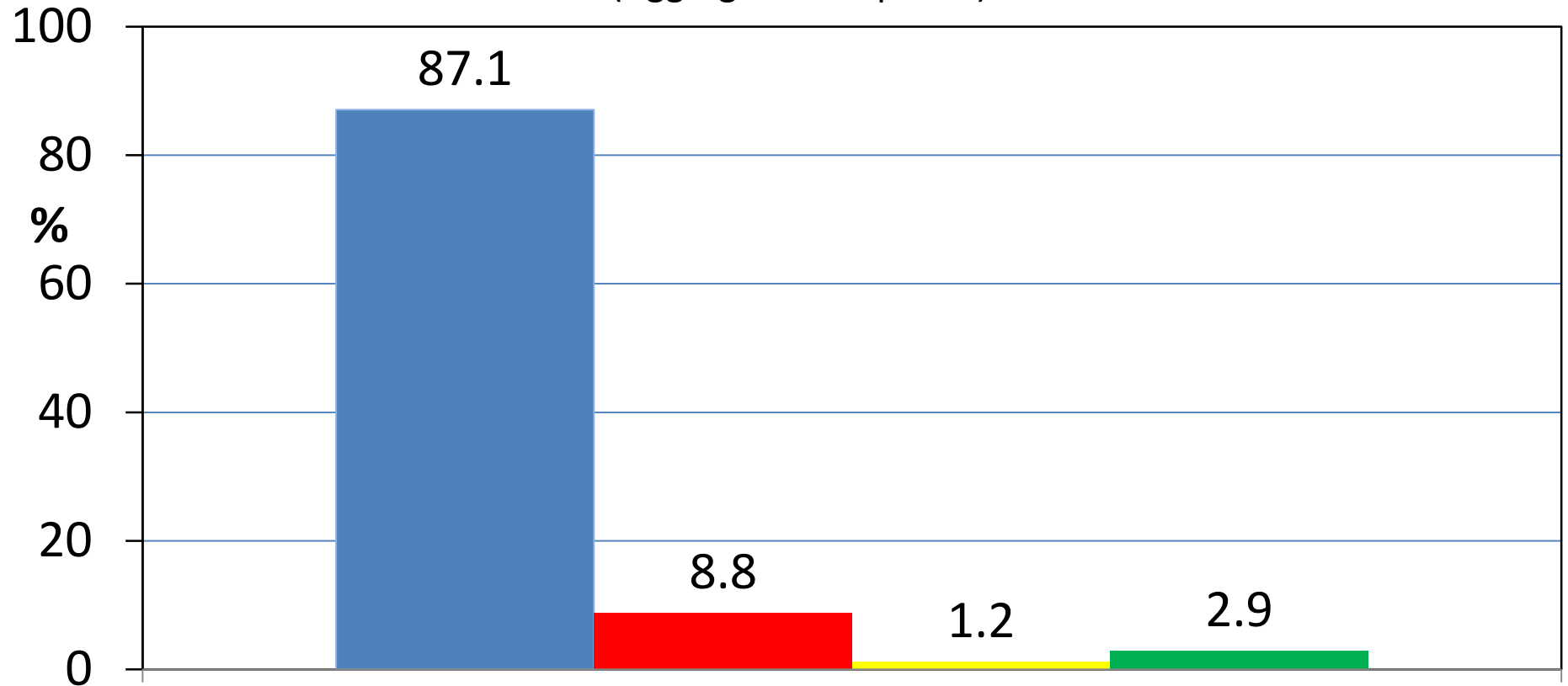
Strongly Disagree

Depends

Don't Know/Refused

Seeing Different Health Care Professionals

(Aggregated Response)



"Saskatchewan health care could provide more people with better access to vital services by encouraging more people to see specialized health care professionals other than doctors and nurses for certain needs..."

■ Agree

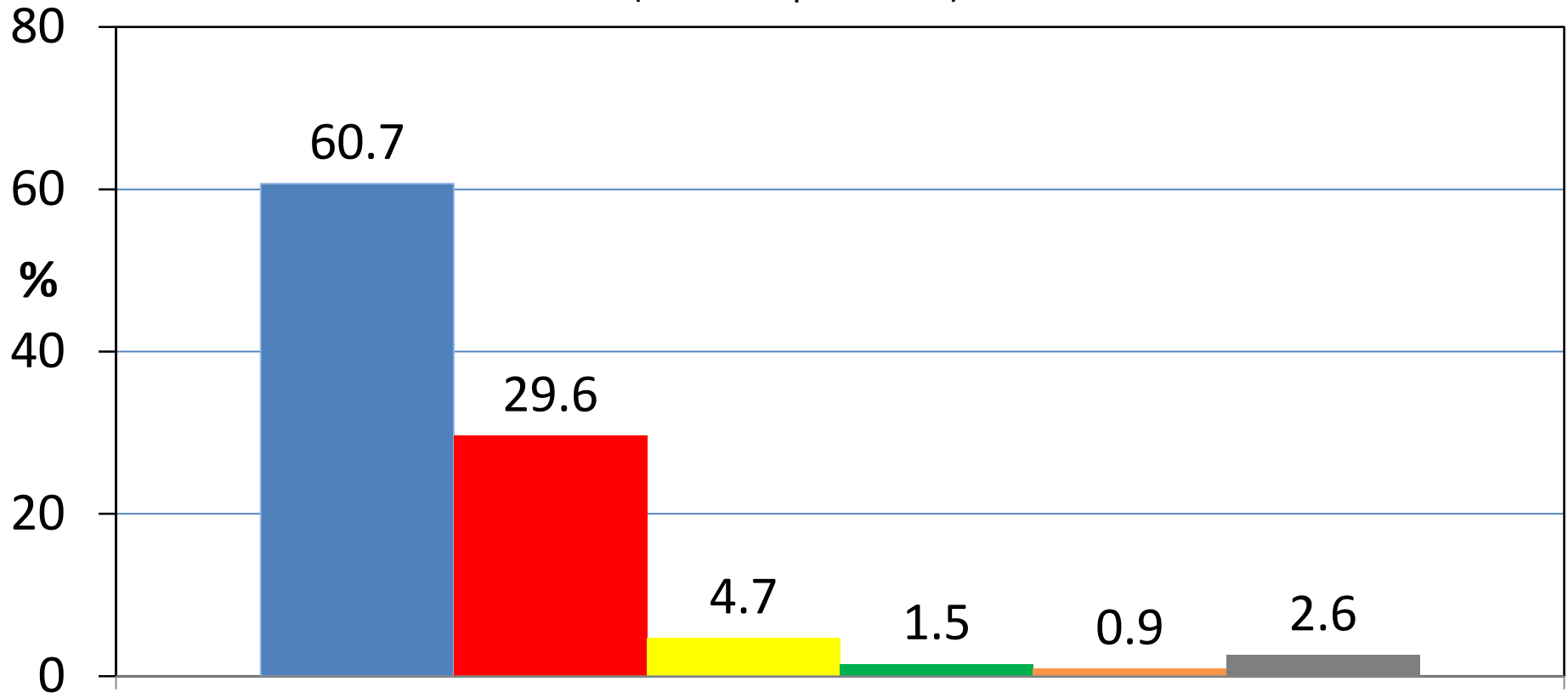
■ Disagree

■ Depends

■ Don't Know/Refused

Competitive Wages and Working Conditions

(1043 Respondents)



“Saskatchewan cannot hope to attract more specialized health care professionals to expand its health care services unless it offers competitive wages and working conditions for all professionals....”

■ Strongly Agree

■ Somewhat Agree

■ Somewhat Disagree

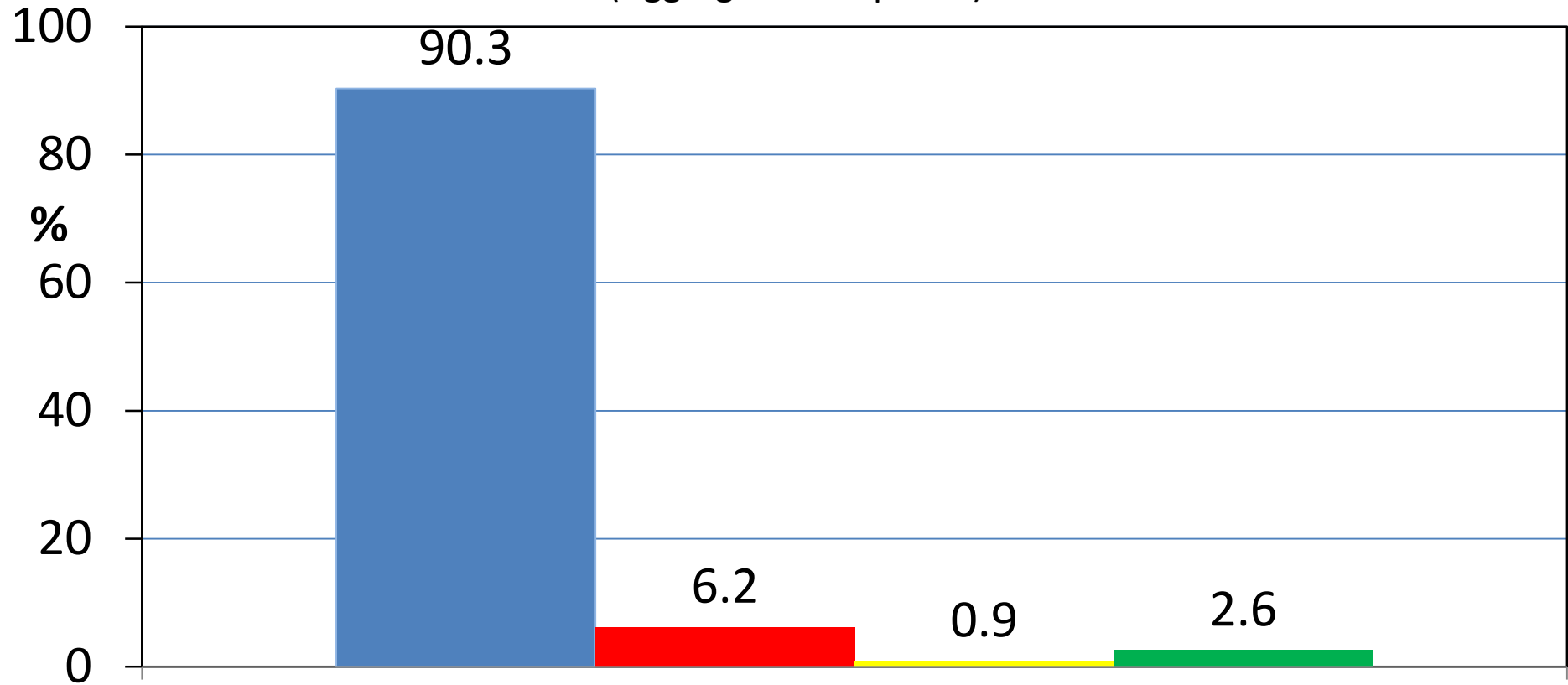
■ Strongly Disagree

■ Depends

■ Don't Know/Refused

Competitive Wages and Working Conditions

(Aggregated Response)



"...Saskatchewan cannot hope to attract more specialized health care professionals to expand these services if it doesn't offer competitive wages and working conditions. Do you agree or disagree with this statement?"

■ Agree

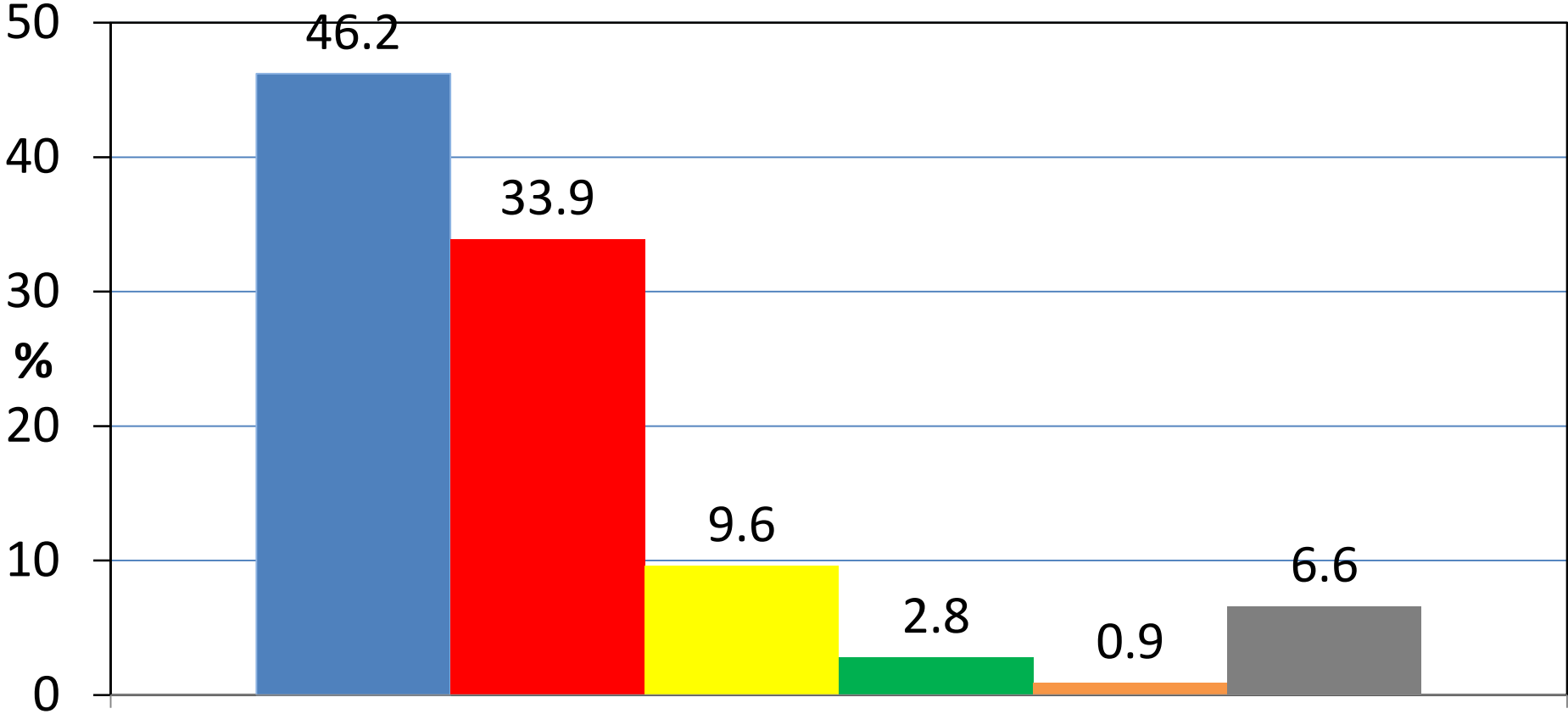
■ Disagree

■ Depends

■ Don't Know/Refused

Impact of Health Care Under-Staffing

(1043 Respondents)

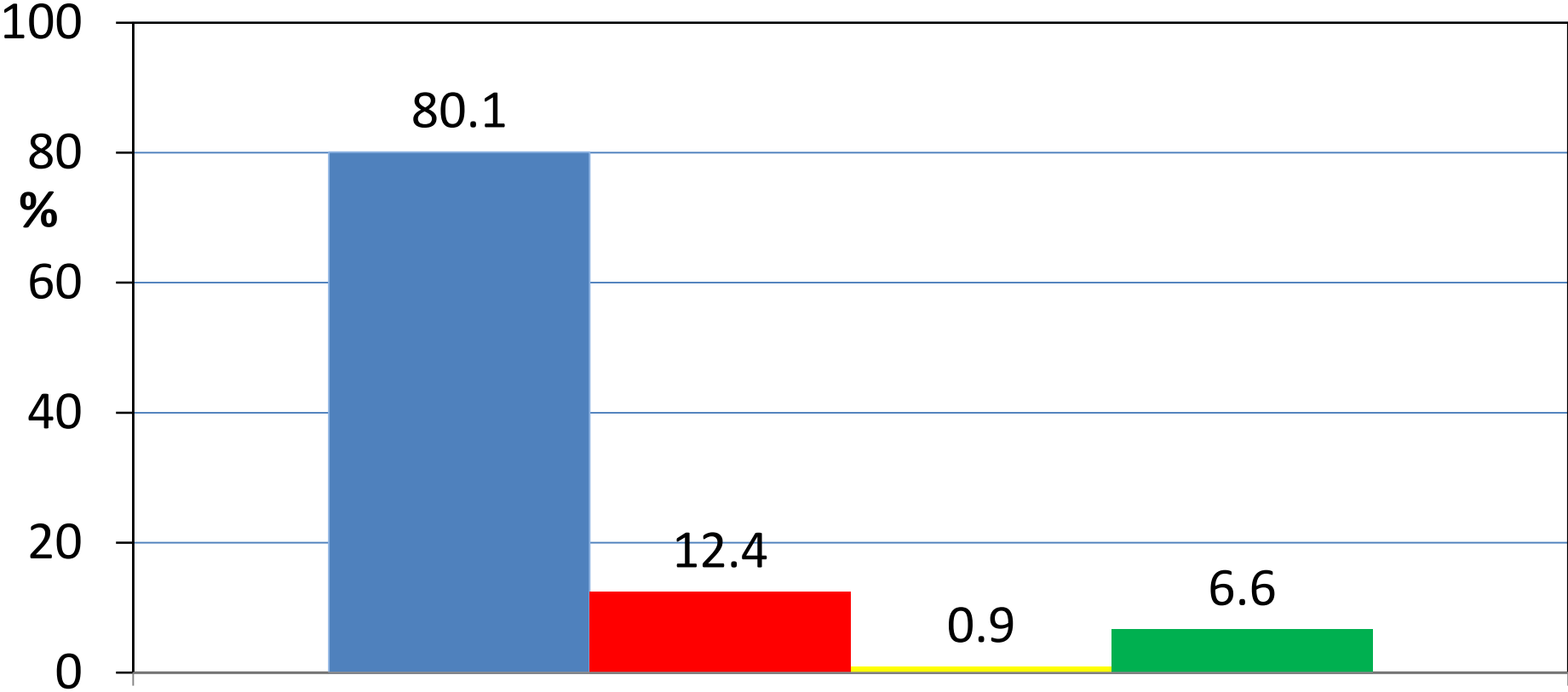


“Saskatchewan health care employers have chosen to under-staff specialized health care professionals in order to control their budgets. This trend has meant growing waiting lists for many important health care services...”

- Strongly Agree
- Somewhat Agree
- Somewhat Disagree
- Strongly Disagree
- Depends
- Don't Know/Refused

Impact of Health Care Under-Staffing

(Aggregated Response)



“Saskatchewan health care employers have chosen to under-staff specialized health care professionals in order to control their budgets. This trend has meant growing waiting lists for many important health care services...”

